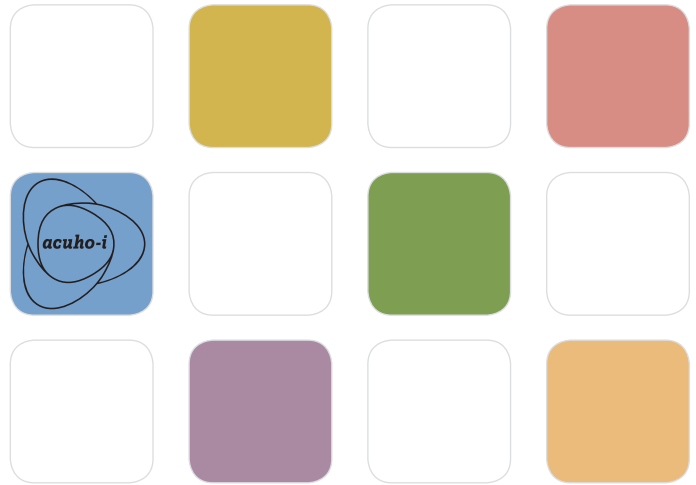


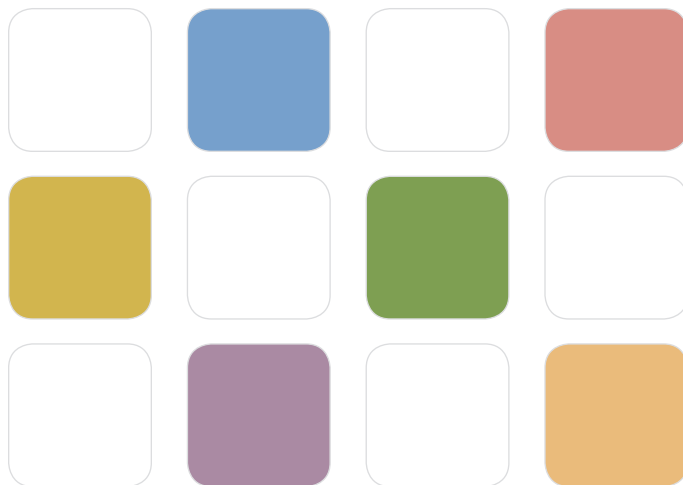
2009 Business Meeting of the
**Association of
 College & University
 Housing Officers -
 International**
 presented June 30, 2009
 Baltimore, Maryland



Agenda

Call to OrderNorbert Dunkel, President	Strategic Planning Report.....Mike Schultz, President – Elect
Appointment of Parliamentarian.....Norbert Dunkel, President	Nominations Committee ReportDavid Holmes, Chair
Report on QuorumPatricia A.R. Martinez, Finance and Corporate Records Officer	Globalization Report.....Ana Hernandez, Globalization Director
Approval of Minutes.....Patricia A.R. Martinez, Finance and Corporate Records Officer	Governance Consortium Report.....Bill Fox, Chair, Public Policy Advisory Committee
President’s ReportNorbert Dunkel, President	Local Arrangements, Exhibits, and Program Committees joint reportKim Leisey, Local Arrangements Committee chair; Kathy Daley, Exhibits Committee chair; Tom Kane, Program Committee chair
Financial Report.....Patricia A.R. Martinez, Finance and Corp. Records Officer	Old BusinessNorbert Dunkel, President
Executive Director’s ReportSallie Traxler, ACUHO-I Executive Director	New BusinessNorbert Dunkel, President
ACUHO-I Foundation ReportCindy Felice, Chair	Announcements
NACURH Chair ReportJoey McNamara, National Chair	Adjourn
Benchmarking Report.....Derek Jackson, Chair	

ACUHO-I 2009 ACUHO-I 2008 Business Meeting Minutes



Call to order: President David Holmes, LaTrobe University:

The annual business meeting of the Association of College and University Housing Officers-International was called to order at 10:22am by President Holmes.

Appointment of Parliamentarian:

President Holmes appointed David Stephen, from University of California, Chico to serve as Parliamentarian for the meeting.

Secretary's report on quorum: Patricia A.R. Martinez, Miami University

- A total of 90 institutions were present at the business meeting which constituted quorum.
- At ACE 2008, we have 969 U.S full-time paid delegates, 111 International full-time paid delegates; 74 one- and two-day delegates; 61 guests, 36 STARS College participants, 12 who stayed for the Annual Conference and Exposition;. There were also 24 sponsors and 193 exhibitors in attendance. Overall, there were 1,580 attendees at the 2008 ACE.

Approval of minutes of 2007 Business Meeting:

It was moved by Patrick Bradley, University of Central Missouri and seconded by Gary Bice, SUNY-Fredonia to approve the minutes of the 2007 Association Business Meeting. Minutes were unanimously approved by the members present.

President's report: David Holmes: (Appendix A):

- It has been a history making year for ACUHO-I. Membership increases each year. We still need to reach out to potential markets and colleagues. Our volunteers have willingly given up their time and talents to ACUHO-I. We have unsung heroes among us. They are generally unseen, but do a great deal for our association. David will be recognizing three individuals for the President's Award at later receptions.
- David noted anniversaries. EBI is celebrating a benchmarking anniversary. Special recognition is extended to Allan Blattner, Benchmarking Chair and David Butler of EBI for their work. GLTB Network celebrates its 30th year of existence with ACUHO-I. The Foundation celebrates 20 years of giving.
- Significant activities from the year include: internationalization: chapter agreement with Southern Africa; upcoming hosting of the housing summit in Hong Kong; 21st Century Project continued recognition. We have been invited to the table for sustainability efforts, health and wellness, campus safety and government lobbying.

- We have experienced great growth in the areas of The Placement Exchange, the Social Network, a digitized *Talking Stick*, and a strong strategic plan. We embrace change, resources and encourage volunteer involvement.
- A major effort this year has been within the governance structure of the association. With a 86 percent approval rating, we have altered our way of governance to knowledge based decision making. We have a bright future.
- It has been a distinction to serve you; it has been a privilege to lead and an honor to serve.

Treasurer's report: Nick Nicklaus, University of Wisconsin-LaCrosse: (Appendix B):

- We are financially viable. We have monies and are well on our way to our strategic reserves goal. \$125,000 was contributed to reserve fund for next year's work for the association. We have a clean and unqualified draft audit for 2007. In working with the auditors, we also have a clean audit for 2006.
- The audit and finance committees have approved a new investment policy that will be implemented in conjunction with incoming Finance and Corporate Records Officer, Patricia A.R. Martinez and the Central Office Finance Director, Rosaland Tye.
- The audit of our Central Office staffing has been completed and we are in line with our future plans. We are making adjustments where necessary for future staffing, hardware and software needs.
- Serving as association Treasurer has been a wonderful experience. It is heartwarming to see my past colleagues who have served as Treasurer sitting in the audience and I look forward to joining them.

Foundation report: Suzy Campbell, Chair: (Appendix C):

- Thanks for coming to the 20th birthday party of the Foundation.
- Highlights from the report include:
- Suzy shared a listing of our new Corporate Donors and asked the membership to stop by their booths and thank the donors.
- The stock market was doing well in 2007 and we grew 4.5 percent. With the dive at the beginning of this year, we hope to get that back. All of our endowments are signed.
- Silent auction is going and booth is in full swing. Raised over \$11,000 thus far at ACE.
- Beginning to look at board restructuring to ensure that we are positioned to conduct a full campaign.
- Cindy Felice, University of Maryland, College Park, will serve as the new chair.

NACURH Chair report: Avi Zacherman: (Appendix D):

- It is an honor to be here on behalf of NACURH. We recently held the NACURH conference at Oklahoma State. Next year the conference will be hosted by Arizona State for the 55th anniversary of NACURH.
- Currently, the NACURH Information Office is located at New York University. The
- NACURH National Office is hosted by the University of Tennessee Knoxville.
- The Program Of the Year awarded to Northeastern University for "Google: The Amazing Husky Hunt."
- This year is Paula Bland's last as the Conference Resource Consultant. NACURH is looking for conference resource consultant.
- NACURH and OCM presented a check for \$2,200 to ACUHO-I.

Benchmarking report: Allan Blattner, University of North Carolina at Charlotte: (Appendix E):

- This is a 10 year anniversary for the partnership between EBI and ACUHO-I with the benchmarking survey. Over 550 schools participated over last 10 years with over 2.4million surveys being completed.
- Alan shared that he is honored to help steer this partnership.

- We are positioning ourselves with learning outcomes as well as satisfaction.
- Institutional participant numbers increased and we have 47 more participants this year.

Placement Exchange report: Katie Boone, University of Maryland, Baltimore County: (Appendix F):

- Embarked on partnership with NASPA to have stand alone placement. Had a wealth of services including 40 educational sessions and 31 institutional receptions.
- Approximately 10,500 interviews were conducted and 510 housing jobs posted.
- The website is a huge part of placement. Katie asked to make TPE the only placement you attend in 2009 in Seattle.
- Patrick Call, University of Arizona will serve as the Chair for The Placement Exchange in 2009.

Consortium Liaison: Bill Fox, Dennison University: (Appendix G):

- Bill serves as the volunteer liaison to governmental affairs.
- The purpose of the Governmental Affairs consortium is to advance strategic mission and goals through industry advocacy, professional education and global connectivity.
- Many times, ACUHO-I will be called upon for comment on best practices. We value being consulted on policy matters going forward.
- Bill highlighted major accomplishments that are cited in his report. He also shared that a committee is being formed and he is open to interested members.

Strategic Planning report: Norbert W. Dunkel, University of Florida: (Appendix H):

- Norb shared highlights of accomplishments began through the strategic planning process inclusive of The Placement Exchange, the mid level needs assessment, Southern Africa training delegation, Governance Structure.
- Future endeavors due to the strategic planning process are: the Knowledge Summit regarding the delivery of educational services, Strategic Planning Retreat with the Executive Board and Foundation Board and the Global Housing Summit in Hong Kong. More can be referenced in Norb's report.

Executive Director's report: Sallie Traxler, Central Office: (Appendix I):

- It has been an incredibly busy and fruitful year.
- The governance change has been amazing. The work of the task force and Executive Board has always been done in the best interest of the association.
- 94 percent retention rate in our members. Corporate affiliates 84 percent renewal rate
- 560 volunteers from all over world worked on an ACUHO-I project last year.
- We had our second design showcase for 21st Century Project. We now have room, building and how it relates to the campus. The next step is participation in the RFP.
- We have our first chapter agreement signed with Southern Africa. A training delegation went to Southern Africa in May and we took 8 trainers and visited 16 institutions. Everyone stated it was a life changing opportunity. As we build relationships, there will be opportunities for staff and student exchanges. Association also conducted 2 webinars.
- The Communications Department within the Central Office digitized the *Talking Stick*. However, the paper copy is not going away. We also redesigned the Journal which now has perfect binding. ACUHO-I is also out in the press including such publications as *The Chronicle* and *Boston Globe*.
- We have the right people in place to ensure our membership is served well. We are working very well on our customer service. Judy Dallas is leaving the Central Office to begin her own shuttle service in Columbus. We have valued her service over the years and she will be missed.

Nominations Committee report : Connie Carson, Furman University: (Appendix J):

- Connie shared that we have the right people in place to move the association forward. This is a historic time for us in changing our system of governance. We elected 10 positions; however, we changed process to fit new structure. We had a fine recruitment team. The most members ever participated in election slate – 37 people. Thank you for being willing to step up to the plate. We had the highest participation of voting members and conducted five run-off elections.
- Connie shared with everyone who was elected.
- New officers include:

Vice President	Jill Eckardt, Florida Atlantic University
Finance & Corporate Records Officer	Patricia A.R. Martinez, Miami University
Business Practices & Enhancements Director	Peter Galloway, West Chester University of Pennsylvania
Facilities & Physical Environment Director	Steve Waller, Louisiana State University
Globalization Director	Ana Hernandez, University of Illinois-Urbana/Champaign
Inclusion & Equity Director	Chuck Rhodes, Sonoma State University
Knowledge Enhancement Director	Tony Cawthon, Clemson University
Residence Education Director	Cathy Bickel, Ball State University
Regional Affiliations Director	Jacque Bollinger, University of Wisconsin-Oshkosh
Workforce Development Director	Pam Schreiber, Florida Gulf Coast University

Connie shared we also need a pipeline of leadership. Recruitment is the job of the entire association. Positions recruited within the next nominations process include: Vice President, Workforce Development Director, Residence Education Director, Regional Affiliations Director and Inclusion & Equity Director.

2008 Host Committee report: Sue Beebe, Florida International University & Diane Porter-Roberts, University of Florida: (Appendix K):

It has been an honor to serve as the last official host committee. On the committee we had 15 talented colleagues that represented 10 Florida institutions. We would like to extend a special thanks to our exhibitors and vendors. We had 80 golf participants and 130 Fun Run, Walk & Roll participants. A special thanks is extended to Lee Thompson and family for sponsorship of the reception and banquet.

Old Business:

None

New Business:

David Stephen, University of California, Chico, moved a special resolution to recognize Judy Dallas for her years of service in the Central Office. It was seconded by Chuck Lamb, Rochester Institute of Technology. Unanimous consent and applause.

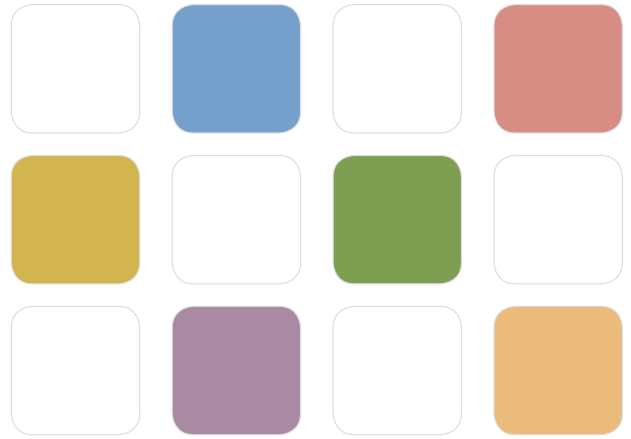
Announcements:

None

Adjournment:

Moved by John Coleman, Georgia Southern University; Seconded by Eddie Hull, Duke University. The meeting adjourned at 11:30 am.

ACUHO-I 2009 The ACUHO-I President's Report



Good morning! I am pleased to provide you with this annual President's Report.

The Association's year has been incredibly productive. At the last ACUHO-I Annual Conference and Exposition I commented that this year would be a year of planning to position our Association for the future. Without question, the Executive Board, Foundation Board, and Central Office staff has spent considerable time and effort planning for many aspects of the Association's future. I could speak at length regarding any of these items with each having its own history and life. Understand that my brevity does not underscore the tremendous work that went into making each of the following items successful. This list is not all inclusive but does represent some extraordinary work.

From 2004 to 2006, ACUHO-I doubled its non-US -based members

1. ACUHO-I Governance – over one year ago the ACUHO-I membership voted for a new governance structure. Last spring the new Executive Board was elected into their various positions. This past year the Executive Board performed wonderfully. Each member contributed to the dialogue, decisions, and action. Of note was the work of the Regional Affiliations Director, Jacques Bollinger, who provided a high level of coordination and information to our regional affiliates. The careful planning and execution of this overall governance change was apparent as we rarely had to adjust responsibilities this past year.

2. ACUHO-I Central Office staff – over the past few years, Sallie Traxler, the ACUHO-I Executive Director, has purposefully planned and hired the staff necessary to deliver the quality programs that housing operations around the globe expect. With staff in place, office space adjusted, responsibilities identified, and an annual operational calendar in place, the staff are performing well above expectations.

3. ACUHO-I Budget – Patty Martinez, our Finance and Corporate Records Officer, worked closely with the Central Office staff in preparation for the 2009 ACUHO-I budget last fall. We used timely financial statements, excellent budget request information, and great insight. Discussions were held on the economy, we sent out a survey responded to by over 300 CHOs to better understand how the economy was affecting our housing operations, and made solid decisions. Just a few months later, the economy soured. Patty again led the dialogue at the February Executive Board meeting which decided to move forward on recommending a cut in expenses by about 11 percent or \$350,000. The Executive Board and Central Office staff worked over the next two months to identify these cost reductions as well as revenue enhancements. Much was dependent upon our use of different annual conference and exposition registration projections. I can say comfortably that all that planning and budget reduction was completed and we exceeded our projected registrations for this conference.

4. ACUHO-I Strategic Plan – Mike Schultz, our President-Elect, led the Association over the course of this past year to revise our strategic plan.

Preparations were made earlier by Josh Goldman, Senior Director, to develop the ACUHO-I Learning and Knowledge Summit. Thoughts and ideas from this Summit informed the Strategic Planning Retreat which followed a few days later. Over 100 persons from several countries attended these two strategic initiatives. Glen Tecker from Tecker and Associates led our strategic discussion. Several of you here today participated in those two initiatives. Additionally, numerous telephone interviews with members occurred to acquire additional information in the crafting of the strategic plan. Mike took the information from those reports and presented and led a dialogue of the Executive Board at a November meeting. Several small Executive Board work groups developed action plans for the various strategic plans which were presented in February. Today, we can say that our ACUHO-I Strategic Plan is ready to be shared.

5. ACUHO-I Globalization – From 2004 to 2006 ACUHO-I doubled its non-US based institutional members from around 50 to over 100 institutions. Recognizing the need for stronger international relationships, Ana Hernandez, ACUHO-I Globalization Director, and other members have been involved in several planning and international events. The ACUHO-I China Study Tour took 26 members from five countries and visited four colleges and universities. The ACUHO-I Global Housing Summit in Hong Kong involved 85 individuals from 11 countries in the five day event. This Summit produced eight initiatives for Executive Board consideration. Mike Schultz and Sallie Traxler were invited to the Arabian Gulf Region Housing Meeting where they presented and listened to discussions on how the various gulf region countries could better collectively plan for housing-related issues. An ACUHO-I Study Tour preceeded this conference. These are but a few of our efforts but clearly this work will advance the Association’s ability to provide services to our global membership.

6. ACUHO-I Credentialing – The Credentialing Task Force, led by Sandi Scott-Duex and Josh Goldman, continue to make excellent progress toward the goal of releasing a pilot credentialing program to the general membership in 2010.

7. The Placement Exchange – Patrick Call led The Placement Exchange Committee to successfully host the Seattle, Washington exchange. There were 359 positions listed, 5070 interviews scheduled, and 730 registered candidates for the event.

8. This October, the Association offers the ACUHO-I Conference Series. The Executive Board decided to offer a new stand-alone ACUHO-I Business Operations Conference that considers assignments, conference services, information technology, marketing, and business services into their knowledge content. We are also offering the ACUHO-I/APPA Housing Facilities Conference, the ACUHO-I Apartments Conference, and the ACUHO-I Living Learning Programs Conferences. All these conferences will be held in Columbus, Ohio.

9. 21st Century Project – The 21st Century Project Steering Committee, led by Michael Coakley, announced Indiana University, Baylor, and Colorado College as the three campuses selected to host a “Beginning a Better Dialogue” mini summit at their institutions.

10. Sustainability – ACUHO-I has been intimately involved in advancing sustainability in our profession. Lynne Deninger has served as Sustainability Director. We have had a very active Sustainability Committee, numerous articles and chapters have been written, new guidelines have been incorporated into conferences and institutes, a new sustainability library has been developed, and our first two Higher Education Associations Sustainability Consortium fellows have been identified as Dr. Andrea Trinklein, Executive Director, Residence Life and Housing at Emory University and Dr. Nicholas Hennessy, Sustainability Coordinator at Bowling Green State University. Additionally, work groups have been established for conservation, recycling, facilities and maintenance, education, resources, and building, renovation, and design – please consider how you or a member of your staff might be involved in one of these work groups.

Executive Board
work groups
developed
action plans
and presented
them last
February

11. Tom Kane, the Conference Program Committee Chair, has done an outstanding job of planning the knowledge content for our annual conference and exposition. Appreciation and thanks go to Tom and the members of the Program Committee. Kim Leisey, the Local Arrangement Committee Chair, has really pulled together volunteers from several institutions to make our stay in Baltimore memorable and lasting. Appreciation and thanks go to Kim and the members of the Local Arrangements Committee. Kathy Daley, the ACUHO-I Exhibits and Corporate Relations Committee Chair, has worked hard to coordinate a wonderful exhibit hall. Appreciation and thanks go to Kathy and the members of

the Exhibits and Corporate Relations Committees and to the many exhibitors that make our conference a reality.

I have greatly enjoyed serving on the Executive Board this past year. I will reserve some additional comments for the closing banquet tonight.

*Respectfully submitted,
Norbert W. Dunkel, ACUHO-I President
2008 - 2009*

ACUHO-I 2009 ACUHO-I Finance & Corporate Records Officer Report



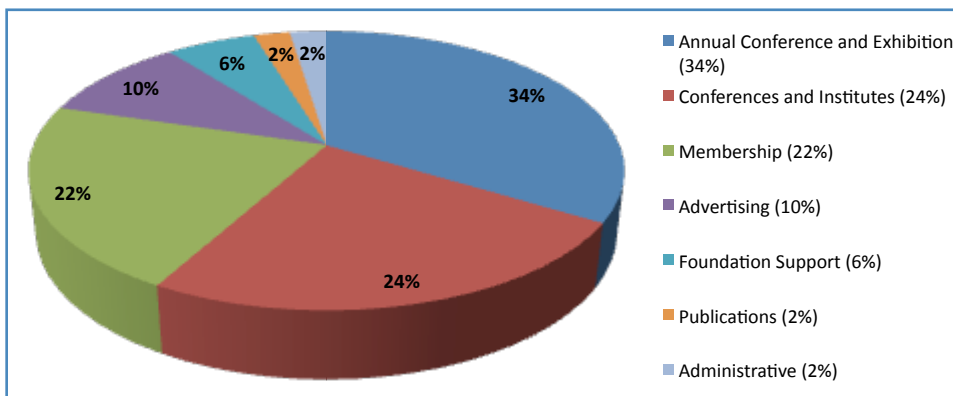
We are financially stable. With the current economic status, we have reviewed the budget and made adjustments by over \$350,000. This has been done strategically through conversations with the Executive Board, Central Office and Committee Leadership. We will continue to be keenly aware of our financial stability as an association, acting as good stewards of the association's resources while still providing excellent services to our members .

reserves. We currently have 4.7 months in operating reserves which is approximately \$1.2 million. Our goal was to reach \$1 million in reserves by 2008-2009. We have accomplished the initial goal of \$1 million. After review and consultation with our financial advisors, the board directed the association to reach 6 months expense coverage by 2010. This new policy was adopted in early 2007.

One area of reduction included our contribution to

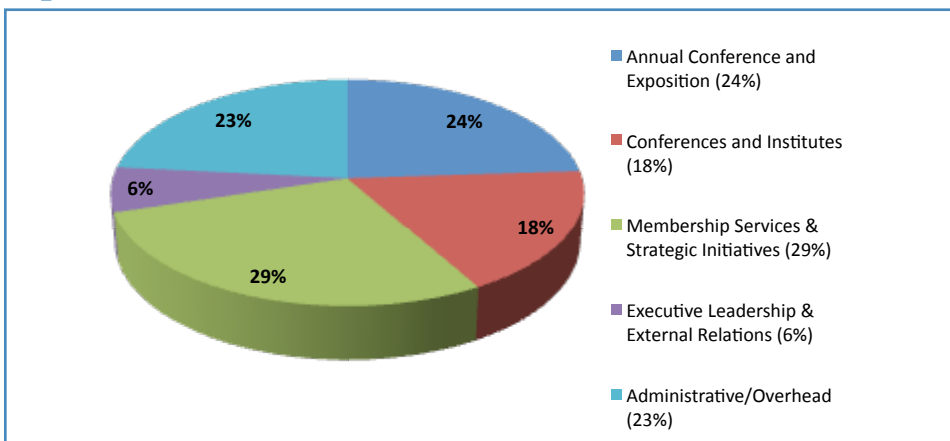
Over numerous years, the association has contracted with the same audit firm. This year, we

Revenue



Investment Realized and Unrealized Gains/Losses and Dividends are not included in this chart

Expenses



conducted a Request for Proposals to our current and other firms and selected a new audit firm. I am happy to report that our auditors have completed their fieldwork and have completed a draft audit. The new audit firm has clients that are similar in scope to both our association and foundation. They have further resources that we are able to utilize and knowledge of our structure. I am happy to report that we had a clean, unqualified audit for 2007 and will also have one for 2008.

With the collaboration of our investment consultant, we restructured our investment account into new asset classes and funds. This has increased our diversification of funds and reduced our volatility. The result has been modest effects in the most recent quarter and we are now positioned to add value through different economic cycles.

The Finance Committee has met monthly to monitor the financial solvency of the association. We continue to be in good standing. Both the Finance and Audit Committees continue to serve as the financial overview of the association.

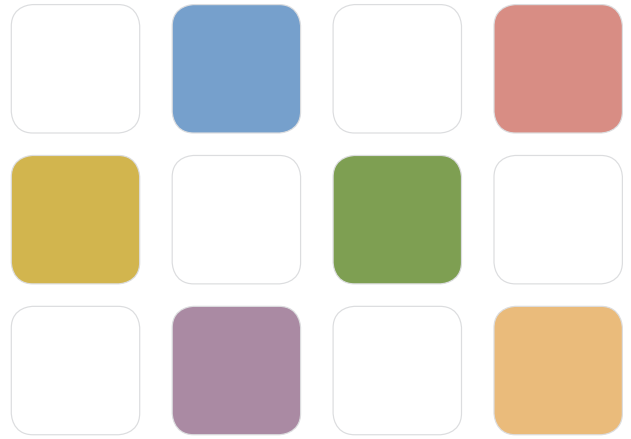
We have spent a substantial time this year focusing on our fiscal processes. We are in better standing now than when we began the journey. We have established processes for accounts receivables to collect outstanding bills with more accuracy and frequency. We have sent duplicate invoices on all accounts receivable and have collected over \$87,000 to date. We also have developed policies and procedures to be in compliance with new Internal Revenue Service 990 reporting procedures.

Within our technology department, we contracted with the University of Florida to maintain our servers, thus providing enhanced redundancy, security, and maintenance.

The ACUHO-I Foundation continues to fund strategic initiatives of the association through the contributions of our members and corporate partners. They are instrumental in moving us forward with the identified goals within the strategic plan.

*Respectfully submitted,
Patricia A.R. Martinez, ACUHO-I Finance &
Corporate Records Officer*

ACUHO-I 2009 The ACUHO-I Executive Director's Report



The ACUHO-I Central Office, working in partnership with member volunteers and stakeholders to implement the vision of the Executive and Foundation Boards, continues to make great strides towards providing services of excellence, a focus on the global connectivity of the profession, enhanced professional education opportunities, support professional advocacy, all with a commitment to enhancing our internal operational processes and procedures.

Economic conditions have obviously had a large impact on how ACUHO-I and its members operate. Responding to these events, ACUHO-I completed two member surveys, inquiring how campuses have responded in terms of travel, hiring, construction, renovation, and professional development. These reports -- completed through the exemplary efforts of David McKelfresh from Colorado College -- are available for download from the ACUHO-I Web site.

ACUHO-I has also extended its outreach through its participation in several groups including the Association for the Advancement of Sustainability in Higher Education (AASHE), the Higher Education Associations Sustainability Consortium (HEASC), the Student Affairs Higher Education Consortium (SAHEC), the Council of Higher Education Management Associations (CHEMA), and the Consortium on Government Relations for Student Affairs. This includes executive director Sallie Traxler being appointed to the CHEMA steering committee for a two-year term. The association is a voluntary group of management-oriented, higher education associations in the United States and Canada that

come together to network and maximize informational resources.

Services of Excellence

Member Recruitment: ACUHO-I's aggressive membership marketing recruitment, along with an active retention plan, has allowed ACUHO-I, as of June 15, 2009, to include 901 institutional members (806 from the United States and 95 from outside the US). There are 440 public institutions and 366 private institutions within the membership. They come from 16 countries and territories including: Australia (16); Barbados (1), Canada (50); China (1); England (4); Hong Kong (1); Italy(2); Jamaica (1), Japan (1); Mexico (1); New Zealand (4); Qatar (1); Scotland (1); South Africa (9); United Arab Emirates (2); United States (806).

Member Retention: ACUHO-I enjoys a retention rate of the 93 percent of the 915 total members expiring 9/1/08 to present. The Membership Coordinator continues to execute a retention plan that includes contacting institutions two months before expiration with e-mails, fax blasts, invoices, and letters. Due to the large amount of institutions expiring 9/1/09, their renewal process began in early May, and as of June 15, 2009, 100 schools have already renewed their membership for another year. Along with the retention plan, a complimentary one year Individual Associate Affiliate membership was

Credentialing Task Force is working toward creating a pilot certificate program in assessment for the residence life and housing professional

created for any housing professional who may be displaced due to the current economic conditions. The membership committee also did an exceptional job of contacting and following up with non-renewing schools personally.

More than
500,000 pages
of the digital
Talking Stick
have been
viewed in the
past year.

Volunteer Recruitment: This year the process for recruiting volunteers from the membership for positions on committees, networks, task forces and events was modified. We had a call for volunteers in March to serve for any committee that would begin its work at the Annual Conference and Exposition and we will have a separate call in July for any committee that begins its work at one of the conference series events.

Job Placement: In response to member demand, ACUHO-I partnered with NASPA (and, later, NODA, NACA, ASJA and HigherEdJobs.com) to create The Placement Exchange; a one-stop job placement event for student affairs professionals. The numbers were incredibly encouraging in light of our current economic times for the second year of this venture. For 2009, there were 418 jobs listed for 730 candidates.

More than 5,070 interviews were granted at almost 380 tables. Said one job candidate:

“The support that is available to candidates, especially those who have never been to an event such as this before is valuable as is the honest feedback and the openness of the realities of job searching--looking for fit, not to get upset if you didn't get an interview, etc. I valued the experiences of the more seasoned professionals and the perspectives they shared, especially on the TPE Question Hour webinar. The webinar was a huge resource--it made me feel more at ease about the whole experience instead of being overwhelmed. I also appreciated that I could attend more than once.”

21st Century Project: The 21st Century Project has garnered international attention with its unique approach to college housing and the ground-breaking designs that have been generated through its design competitions. As a result, articles about the project have appeared in trade publications and magazines around the world. In 2009 the project has moved on to its next stage with the selection of three campuses that are exploring the possibilities of creating their own 21st Century Project-inspired residence halls. Baylor University, Colorado College, and Indiana University have each held their own mini-summit events; meeting with members of the project's steering committee and professional facilitators.

Online Resources: ACUHO-I continues to invest time and effort in growing the online resources provided to members. In 2009 a new, more intuitive-to-use online library system was unveiled to house more than 1,200 documents.

The ACUHO-I online network continues to grow and boasts more than 850 members who can create and post profiles, share a blog, display photos, deliver messages, form groups, and better connect with college housing colleagues from around the world. And the ACUHO-I news blog's readership continues to grow, aided by the association's Twitter account that broadcasts when new items are posted along with additional association news.

It is worth noting that social media is only effective when people are being social. The tools are now in place and we encourage all members to join, share, listen, and learn.

Global Connectivity

Please see the full report, issued by ACUHO-I's Globalization Director, included in this report.

Professional Education

2008 ACUHO-I Conference Series: The 2008 ACUHO-I Conference Series, focusing on the specialty functional areas of housing and residence life, served members and non-members of ACUHO-I through interest sessions, roundtables, keynotes, and interaction with corporate partners.

- Apartment Conference: 157 Registrants & 8 Exhibits
- ACUHO-I/APPA Housing Facilities Conference: 281 Registrants & 46 Exhibits
- Conference Services Conference: 133 Registrants & 7 Exhibits
- Information Technology Conference: 133 Registrants & 14 Exhibits
- Living Learning Programs Conference: 354 Registrants & 4 Exhibits
- TOTAL REG: 1167

National Housing Training Institute: The James C. Grimm National Housing Training Institute was held at the University of Maryland and attended by thirty housing professionals in their third to fifth year of professional experience wishing to expand their career, knowledge, and skills in housing. Institute faculty presented on the CHO Competency Model, Leadership, Personal Characteristics, Administration, Professional Search Services, Selecting Furniture, Budgeting, Politics, Crisis Management, Human Resource Management, Community, Public Private Partnerships, and Supervision.

The process continues to find a new host location for NHTI. Five finalists have been named to host the ACUHO-I James C. Grimm National Housing Training Institute from 2011-2015. The following were chosen from 16 campuses that submitted proposals. The finalists will present to the selection team in June 2009. "We are pleased to have so many institutions come forward willing to support the institute. This is a testament to the dedication of the profession to the career development, mentoring, and professional success of our newer professionals," says Michael Schultz ACUHO-I President-Elect and chair of the transition selection committee. Finalist campuses and proposed institute director(s):

- Arizona State University (Kendra Hunter)
- Clemson University (Doug Hallenbeck and Kathy Hobgood)
- Indiana University (Bob Weith, Diana Jacobs and Bill Shipton)
- University of Georgia (Gerard Kowalski and Keener Scott)
- University of Illinois at Urbana-Champaign

(John E. Collins, Ana Hernandez, and Patricia Anton)

Webinar Programs

ACUHO-I webinars are designed to bring learning opportunities to our members in a format that meets the demands of adult learners and busy practitioners. Participants connect to a live presentation containing audio and visual material, are able to pose questions via telephone and text, and receive learning aides that facilitate the use of the content in the work environment. Presentations are archived and available for sale to those not able to attend the live broadcast.

"Trends in Campus Housing: Data and Core Concepts from Design Innovations," presented by Jim Curtin, AIA, and Cynthia Parish Balogh, Ph.D., had more than 550 people at 140 sites connecting to participate in the program. Each registrant received a copy of "Students in My Backyard: Housing at the Campus Edge and Other Emerging Trends in Residential Development."

"Assessing Your Department—From Preliminary Discussion to the Final Report" presented by Deb Boykin, Tom Ellett, Ph.D., and Joan Schmidt had more than 240 people at 47 sites connecting to participate in the program. Each registrant received a copy of the CAS Standards & Guidelines for Housing & Residential Life Programs, the ACUHO-I Standards & Ethical Principles, and a supplemental Assessment Tool to assist in planning an internal or external review.

Credentialing Task Force

The Credentialing Task Force has continued working toward the current goal of creating a pilot certificate program in assessment for the residence life and housing professional to launch in the first quarter of 2010.

Since the last business report the taskforce has convened an expert panel in housing assessment, facilitated by The Ohio State University Continuing Education and Training for Employment Center to develop the initial competency profile for assessment functions of the housing professional.

Following the panel's work a verification and validation survey was sent to the profession which provided the necessary data for an expert panel to conduct the task selection and task analysis process—resulting in the final competency profile of assessment functions of the housing officer delivered in June 2009 from which the certificate curriculum will be developed.

Five finalists have been named to be considered for the new host of NHTI starting in 2011.

In listening to the membership's desire for flexible learning, the program will be a blended model of face-face and self directed learning.

Thus, the taskforce has released an RFP for Learning Management System Software and eLearning instructional design and has spent considerable time developing the certificate programs operational policies and procedures to be approved by the executive board.

Journal of College & University Student Housing: ACUHO-I volunteers, lead by editor Phyllis McCluskey-Titus, continue to produce two editions a year of the *ACUHO-I Journal of College and University Student Housing*. This year we are proud to announce it received a GOLD award in the "Scholarly Journals-Most Improved" category for the Society of National Association Publications' (SNAP) 29th Annual EXCEL Awards, recognizing the best and the brightest in association media and publishing.

Talking Stick Magazine + Digital Edition: One year ago, to extend the reach of the *Talking Stick* magazine, ACUHO-I created a digital online edition that is available for free to all members. Convenient and filled with the same information as the print edition, the digital magazine can reach everyone within a member organization. Plus, the online delivery allows members outside the United States to access the information at the same time as those within the US. The digital magazine has been well-received and, to date, more than 500,000 digital pages have been viewed.

Professional Advocacy

ACUHO-I and its Public Policy Advisory Committee coordinates the association's responses to pertinent federal legislative action, provides the association with information regarding legislative action, and works with partner associations and the Consortium on Government Relations for Student Affairs. More details are in the Governance Consortium report, but some projects included:

- Elements in the Higher Education Reauthorization Act (HERA)
- Alcohol and fire reporting
- A proposed 30-minute notification requirement
- Peer-to-peer file sharing education
- Crime reporting and tuition and fees transparency
- Recruited member-experts to speak and write on these topics
- Worked with lobbyist, Carol Holladay, to educate law makers on the view of housing professionals. Were able to change some of the original wording to better fit the realities of higher education and student life while maintaining student safety and transparency. This work began in the fall of 2007 and continued through the summer of 2008.
- Nominated a member for the negotiated rule making process for the HERA.
- Created a white paper to educate members on the Veterans Educational Assistance Act of 2008, to aid them in preparing for student-veterans on campus. Aided the Association's response to statements by the National Association of Scholars, regarding the purpose of residence life and housing professionals.
- Co-signed a letters in support of ADA protections for college and university students and supporting the Yellow Ribbon program. Initiated a letter in response to concealed-carry requests on campuses, on which other associations will be co-signing. This is still in progress.
- Served as a resource for members with policy-related inquiries.

ACUHO-I in the News Highlights

ACUHO-I continues to monitor news outlets, looking for news of interest to the profession. As its influence grows, in many cases, ACUHO-I members or the association itself is referred to as a resource for reporters, earning opportunities to share their expertise. Among the stories:

- **It's Not True That Residence Halls 'Bring Nothing But Trouble'** - A letter to the editor by Norb Dunkel, in response to: "Dormitories bring nothing but trouble" by Robert E. Ritschel, The Chronicle of Higher Education, May 15, 2009.
- **Dorm Lottery Chance Becoming a Hot Ticket at FAU** - Kimberly Miller; Palm Beach Post, March 1, 2009.
- **Free Room and Board Give a Job New Allure** - Lisa W. Foderaro; New York Times, March 22, 2009.
- **CC Hosts 21st-Century Residential Housing Summit** - March 30, 2009; Colorado College News & Events
- **SCSU's Alcohol Education Reaches Other Campuses, Including One in South Africa** - David Unze, St. Cloud Times, March 31, 2009.
- **Colleges Show Interest in New GI Bill Program, but Many are Wary of Its Cost** - Megan Eckstein, The Chronicle of Higher Education. February 5, 2009.
- **Jobs Abound in Student Life Field** - Evan Perreault, Fox 11 WLUK-TV. February 27, 2009
- **Student Privacy Rules Show a Renewed Trust in Colleges** - Peter Lake, Chronicle of Higher Education, February 6, 2009
- **Anticipating Stimulus Money for Campus Projects, Colleges Get 'Shovel Ready'** - Scott Carlson, Chronicle of Higher Education, January 30, 2009.
- Also see: National Clearinghouse for Educational Facilities' page on the stimulus package.
- **Diagnosing Why Some Students Don't Succeed** - George D. Kuh, The Chronicle of Higher Education, December 12, 2008
- **Three will plan 21st-century dormitories in housing project's next stage** - Lawrence Bimiller, Buildings & Grounds blog, Chronicle of Higher Education, December 18, 2008.
- **Not Just Another Dorm** - Peter Applebome, The New York Times, December 24, 2008.
- **A First-Generation Residence** - Elizabeth Redden, Inside HigherEd, January 21, 2009.
- **University Opens House for 1st-Generation Freshmen** - Lisa Cornwell, Associated Press; Akron Beacon Journal, January 10, 2009.
- **Citing Tough Economy, Northeastern Shelves Dorm Plan** - Peter Schworm, Boston Globe. November 19, 2008.
- **Colleges Lure Upperclassmen Back to Campus Housing** - Kelly Gillenwater, Forbes, October 6, 2008.
- **The Evolution of the College Dorm** - Time Magazine, M.J. Stephey. September, 2008.
- **Matchmaker, Matchmaker, Find Me a Roommate** - The Chronicle of Higher Education, Sara Lipka. September 12, 2008.
- **Customize Your Dorm...and Your Roommate?** - Washington Post, Jura Koncius, July 31, 2008
- **College Roommates get vetted online before dorms even open** - Palm Beach Post, Kimberly Miller, July 19, 2008
- **Campuses See Rising Demand for Housing** - Eric Hoover, The Chronicle of Higher Education. August 1, 2008.
- **Campus Housing Options Scarce** - Peter Schworm, Boston Globe. August 11, 2008

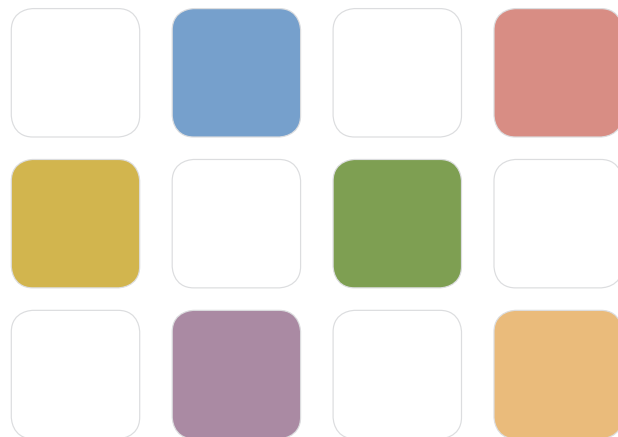
Operational Processes

Along with stressing the importance of clear and transparent communication and processes between the central office, leadership boards, committees, and the membership at large, there have been many processes established. Among the steps taken:

- General Ledger Account Conversion project for the ACUHO-I Foundation to align with the Association's new General Ledger
- Refinement of the internal and external budgeting processes
- Adoption of best practices as established by the Internal Revenue Service and the new Form 990 compliance

*Respectfully submitted,
Sallie Traxler, ACUHO-I Executive Director*

ACUHO-I 2009 The ACUHO-I Foundation Report



Major Donors

NSSI was recognized as a Major Donor to the Foundation. This brings our total number of major donors to 10 corporate major donors and 33 individual major donors.

Budget and Finances

The Board is pleased to inform you that the Foundation has received an unqualified audit for 2007. The Foundation approved a budget for 2009 that covers all operations, fundraising initiatives, and programs for the Foundation as well as contributing \$191,550 to the Association to support their strategic initiatives, goals and programs.

The total unaudited assets for the Foundation as of December 31, 2008 were \$1,690,733.90. This includes corporate and individual gifts totaling \$275,702. The return on our investments at Merrill Lynch for 2008 was 1.43 percent. The return on our investments for the 1st quarter of 2009 (based upon the ML 1st Quarter composite report 2009 annualized rate of return, net of fees) is 4.3 percent. We are hopeful that the market will continue to fare better for our investments in the coming months.

Individual Giving Updates

At the 2009 Annual Conference and Exposition, the Foundation will induct seven members to the Parthenon Society. The Foundation congratulates the newest inductees: Michael Coakley, Jerry Gorby, James C. Grimm, posthumously, W. Garry Johnson, Patricia Mielke, Dima Utgoff, and Willie Young. Since the Parthenon was initiated in 2005 over \$84,800 has been raised.

The Foundation Booth's ever popular Silent Auction will again offer many opportunities for members to bid on a wonderful array of donated items. We invite you to stop by the Foundation Booth to make a one-time donation, initiate or renew a pledge or bid on a Silent Auction item. The Foundation's web site offers a secure method for making on line donations as well as the ability to make automatic electronic fund transfers.

Marketing Initiatives

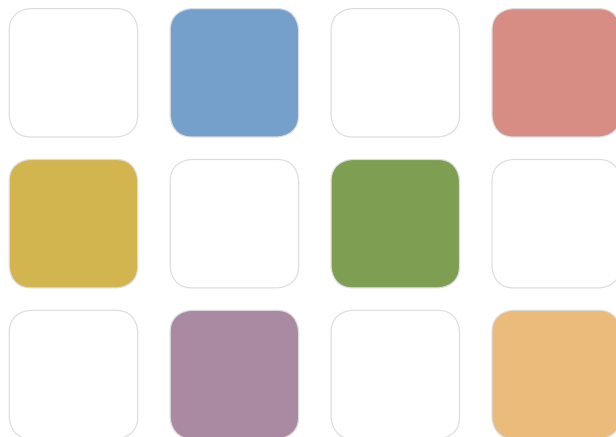
The Foundation sought to increase its visibility among members this year by having "front page" presence in the online Talking Stick, new marketing materials and the second issue of our "Giving Matters" e-newsletter. The Board also instituted a mail campaign in late 2008 as a means to increase year end donations. The Foundation Board website has also been updated and members are encouraged to review our site and find out how easy it is to make an on line donation!

Board Restructuring

In 2008 the Board hired a development consultant to review the Foundation Board structure, programs and initiatives. The Foundation Board is in the process of restructuring the size and responsibilities of the trustees in an effort to be more responsive to the needs of the Association and individual and corporate members. It is anticipated that this new structure will be in place by January 1, 2010.

*Respectfully submitted,
Cindy Felice, ACUHO-I Foundation Chair*

ACUHO-I 2009 NACURH Chair Report



2009 NACURH National Conference

- Hosted by the University of Arizona
- May 22-24, 2009

Awards

- School of the Year: Illinois State University
- RHA Building Block: Miami University
- On Campus Marketing NCC of the Year: Craig McCarthy
- On Campus Marketing Distinguished Service Award: Patrick Michael and David Maloney (Missouri University of Science and Technology)
- Valerie Averill Advisor of the Year: Melissa Mastrogiovanni
- Student of the Year: Jillian Rose Buttler
- Hallenbeck Service Award: Dr. Nick Nicklaus
- First Year Experience: Kevin Sutjak
- President of the Year: James P Smith
- Commitment to Diversity: University of Akron
- NRHH Member of the Year: Jennifer Steward
- NRHH Building Block: Western Illinois University
- NRHH Outstanding Chapter of the Year: Stony Brook University
- NACURH/ACPA Student Award for Leadership Training: New York University (Connect Four)
- Program of the Year: University of Connecticut (What would you do? Sexual Assault Education)
- The NACURH Service Award: Ron Hamner

National Executives

- National Chair: Joey McNamara, Lynn University
- National Associate for Administration: Daryl

Lawrence, UW-Lacrosse

- National Associate for Finance: Joe Balogh, Western Illinois University
- National Associate for NRHH: Ross Losefson, New York University
- National Advisor (continuing): Valerie Averill, University of South Florida
- Conference Resource Consultant: Kendrick Ali, San Jose State University

Corporate Business Meeting News

- NRHH passed the early alumni legislation, which increased the percentage from 10 percent to 15 percent per chapter.
- NRHH passed the GPA legislation with a national NRHH GPA requirement now standing at 2.5. This applies for NEW members only, not members being maintained in the chapter.
- National Associate for NRHH & Special Initiatives title changed to the National Associate for NRHH.

2010 National Conference

- Hosted by the University of California San Diego
- Theme: reUnite, reCreate, reInspire
- Tentative Dates: June 21-24 (Mon-Thurs)

National Board of Directors and NRHH National Board Meeting News

- A conference scholarship in the amount of \$1000 for a small school and \$1000 for a large school was created to pay for one advisor, one delegate, one NCC, and one NRHH representative to attend the National Conference.
- The NBD will be conducting an annual assess-

ment/review on the NSRO and NIC; this could be included for review if that school chose to rebid for that office. The data would be used by the NBD to work with the respective offices regarding concerns that schools may have.

- NRHH National Board created the new NRHH National Diamond Award. This is an award for dedication and service on the campus, regional, and national level.

Trademark

- NRHH and NACURH have been trademarked
- The NACURH Links and NRHH Diamond have been trademarked

A Special Thank You

- Paula Bland from the University of Colorado at Boulder has served as the Conference Resource Consultant for the past five years and we are very thankful for her service and dedication to NACURH, Inc. She has always been a continuous source of inspiration throughout her term and will be missed.

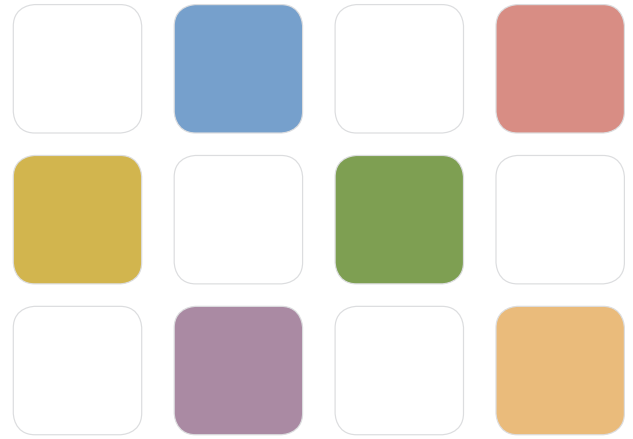
Goals for 2009-2010

- Creating an effective National Advisor search process to serve the next term
- Empowering the National Board of Directors
- Collaboratively working with OCM to establish a new partnership agreement
- Continue to work with the NRSO to develop the NACURH Leadership Certification Program
- Creating more resources online for member schools including conference presentations, handouts, and other materials
- Increasing recruitment efforts so more schools are bidding for conferences, submitting regional and national awards, and attending conferences.
- A United Front for 2009-2010
- Leading a foundation for the future leaders and members of NACURH

Respectfully submitted,

Joey McNamara, NACURH National Chair

ACUHO-I 2009 ACUHO-I Benchmarking Committee Report



Apartment Survey

We have spent that past two years evaluating and updating the Apartment Survey and completed the task this spring. We have addressed some concerns with the student satisfaction part of the survey and added questions and factors related to learning outcomes and standards based reporting (ACUHO-I, CAS and NASPA standards), similar to the Resident Survey updated for fall of 2007. We engaged the ACUHO-I Apartment Committee in this process through several web meetings and received valuable feedback resulting in a product that will be more versatile and informative.

Pre-Conference Workshop

Once again this year with the assistance of the EBI staff our committee will be conducting a day long workshop. Last year the workshop was very popular and productive according to the participants. We have modified the workshop this year; the morning session will focus on data collection techniques, data analysis techniques including trends analysis and benchmarking, and data interpretation using the ACUHO-I/EBI Housing Assessments. The afternoon session will highlight practitioners' experiences with assessment data and how they've used that information to effect change. Through panel discussions and small group opportunities, best practices for sharing and creating data-driven change will be explored.

Best Practices Reporting

We have begun soliciting and inviting users of the benchmarking products to report best practices. Our intention is to collect and use the information to encourage more beneficial ways to maximize

the data and improve our student's lives. We are in the collecting phase currently.

Consultant Bureau

This year we decided to begin to shape what a Benchmarking Consultant Bureau might look like. At our annual meeting last year, where we celebrated 10 years of work, we decided using the assessment skills of experienced housing professionals would add value to our profession. We are in the process of identifying what this will look like.

Sales Report

Sales in most of our products are down. A letter was sent to past institutions marketing the advantages of assessment during tight budget times to supplement the marketing EBI staff perform.

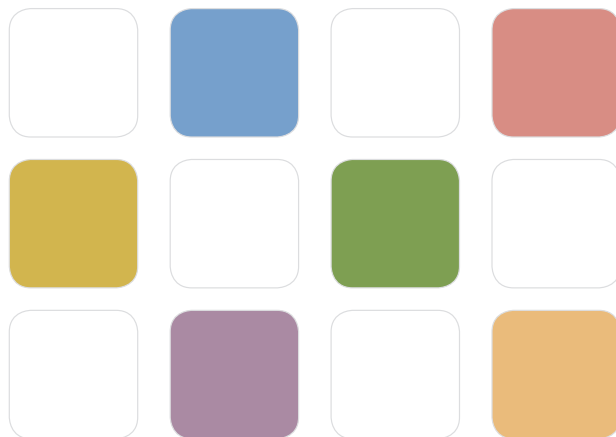
- **Resident Survey**
2007 - 266 2008 - 306 2009 - 269
- **Staff Survey**
2007 - 54 2008 - 60 2009 - 49
- **Apartment Survey**
2007 - 45 2008 - 45 2009 - 50
- **Canadian Resident Survey**
2007 - N/A 2008 - 8 2009 - 3

EBI Liaison

The transition between Dave Butler and Diana Fulkerson as the liaison between EBI and the Benchmarking committee has been very smooth. Diana is quick to provide support and adds tremendous value to our discussions and work.

Respectfully submitted,
Derek Jackson, Benchmarking Committee Chair

ACUHO-I 2009 ACUHO-I Strategic Planning Report



In 2008-2009 the Executive Board developed a new strategic plan. The process started in September 2008 when over 40 professionals participated in the ACUHO-I Learning and Knowledge Summit. Over three days, participants discussed the envisioned future of the Association, the profession, and the lives of individual professionals, drilling down into defining common themes for which a set of knowledge principles, or the core beliefs, will drive ACUHO-I's knowledge strategy.

Shortly after the summit's conclusion, thirty ACUHO-I volunteers, some of who were also part of the Learning and Knowledge Summit, gathered for a strategic planning retreat.

It is the ACUHO-I Strategic Plan that guides the association's Executive Board. A portion of each board meeting is given to the evolution of this document. The core ideology describes an organization's consistent identity that transcends all changes related to its relevant environment. Core ideology consists of two notions: the core purpose (the organization's reason for being) and the core values (essential and enduring principles that guide an organization). With a solid core ideology, the strategic plan looks at the envisioned future which conveys a concrete, yet unrealized, vision for the organization (otherwise known as "the big audacious goal"). The following will keep ACUHO-I focused toward identifying the needs of the membership and then developing the programs or resources necessary to meet those needs:

Core purpose:

To be an indispensable resource to our members.

Core values:

Visionary leadership	Inclusiveness
Collaboration	Integrity
Learning	

Big Audacious Goal (Our Vision):

ACUHO-I will be world's foremost authority on college and university housing by providing access to meaningful knowledge and resources. The following long range goals will move the Association towards the realization of its vision:

Expertise: The Higher Education Community will utilize ACUHO-I as the indispensable authority on college and university housing.

Higher Education: Higher Education will recognize the role college and university housing plays in recruitment, retention, and academic success.

Training and Development: Housing professionals world-wide will engage in training and development that is necessary to achieve core competencies and develop an expertise in their work.

Human Resources: Higher education and the housing profession will benefit from ACUHO-I's promotion of a career in college and university housing to a diverse group.

Relationships: The housing profession will benefit from ACUHO-I's collaborative relationships with acknowledged experts.

At the first meeting of each new Executive Board, time will be allocated to review the current conditions, trends, and assumptions and to update the objectives and strategies to meet our vision.

*Respectfully submitted,
Michael Schultz, ACUHO-I President-Elect*

ACUHO-I 2009 ACUHO-I Nominations Committee Report



There is no doubt that it is people and relationships that make an Association; and even more important to ensure that those people are of high calibre in competency, diligence and integrity. It is the role of the Nominations Committee to get the right people to serve the Association and represent the members.

On behalf of the Committee I sincerely thank and applaud all candidates' willingness to offer their services in putting the Association's interests first. The slate was of real quality that the Association can trust; and it is encouraging that the new board members will be of significant value.

The Nominations Committee is pleased to announce the newly elected board members; and sincerely congratulates them on their election win.

- *Vice President:* Alma Sealine (Case Western Reserve University)
- *Workforce Development Director:* Allan Blattner (UNC at Charlotte)
- *Residence Education Director:* Cathy Bickel (Ball State University)
- *Inclusion & Equity Director:* Chuck Rhodes (Sonoma State University)
- *Regional Affiliations Director:* Jacque Bollinger (University of Wisconsin at Oshkosh)

Bickel, Rhodes & Bollinger were re-elected to their current position on the Executive Board having served a one year term. Statistically 33 percent of eligible voters cast their ballot ... a bonzer effort. Thanks to those who showed support of all these fine candidates.

The Association should be confident in those elected and trust them with support. They have a big job to do in these tough times, and I'm confident they will give their best and will have the support of our members. Our best wishes as they prepare to take office at the end of June.

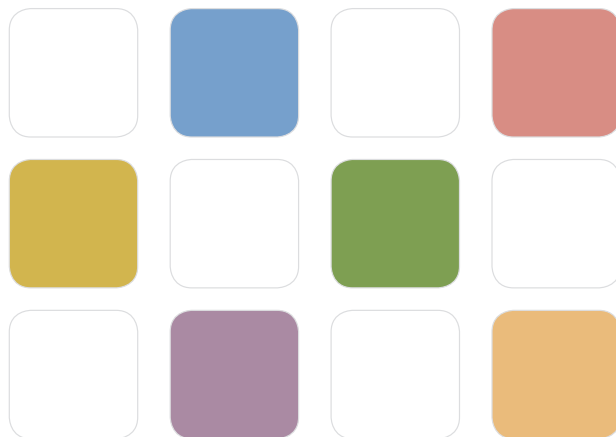
The members also should be mighty proud of those who were unsuccessful as their commitment to stand and offer their services can only speak volumes of their passion to contribute to the highest level in their professional association. I duly recognise:

- Julie Payne-Kirchmeier (Illinois) - *Inclusion & Equity candidacy*
- John Yaun (West Virginia) and
- Pieter Kloppers (South Africa) - *Residence Education candidacy*
- Shannon Staten (Kentucky) - *Regional Affiliations candidacy*

I finish with encouragement for people to consider their interest or promote the leadership qualities of others in having them apply for the 2010 upcoming positions of Facilities and Physical Environment Director; Business Practices and Enhancements Director; Knowledge Enhancement Director; Globalization Director; and Vice-President.

Respectfully submitted; and with thanks to our dedicated committee: David A. Holmes – Chair. Committee members: Connie Carson, Chuck Lamb, Richard DeSheilds, Deb Boykin, Patrick Bradley, and central office liaison Karen Feasel.

ACUHO-I 2009 ACUHO-I Globalization Report



This has been an exciting year for advancing global initiatives for ACUHO-I. Since 2007, the number of ACUHO-I institutions outside the US has doubled. Both the creation of the new Globalization Director position on the ACUHO-I Executive Board and the plethora of professional engagement activities around the world this past year clearly demonstrate the commitment outlined in the ACUHO-I constitution to “A World View”, “Provision of Opportunities for Learning and Networking”, as well as “Collaboration and Partnerships.” The following briefly highlights such efforts:

China Study Tour (January 2009)

Our thanks to Dr. Howard Wang, associate vice president for Student Affairs at California State University-Fullerton who served as our ombudsman, guide and mentor throughout our journey. During our whirlwind tour we were fortunate to experience extraordinary hospitality and learning opportunities at the following campuses:

- Sun Yat Sen University in Guangzhou
- Guangzhou High Education Mega Center
- Guizhou College of Finance & Economics
- Fudan University in Shanghai
- Tsinghua University in Beijing

Global Housing Summit (January 2009)

Over 85 senior housing and student affairs officers from nine countries gathered in Hong Kong for a five day summit to discuss trends, challenges and opportunities in student housing and accommodations. Jon Hockman served

as our “learning catalyst” and facilitator using Appreciative Inquiry methodology. As part of the summit, our superb hosts shared their knowledge and provided an informative and enlightening tour of their respective campuses:

- City University of Hong Kong
(Hosted by Rebecca Chan – Director of Student Residence Office)
- Hong Kong Polytechnic Institute
(Hosted by Wilson Lam, section head at Hong Kong Polytechnic University)
- Chinese University of Hong Kong
(Hosted by Joseph Chan, Director of Student Development and Chairman of Hong Kong Student Services Association)

We also had an opportunity to see the Science Park – a science and technology incubator that opened in 2003.

Arabian Gulf Region University Student Housing Officers Summit (February 2009)

Our thanks to Kevin Konecny, Director of Residence Education for the Qatar Foundation, for hosting and coordinating this first annual event held in Education City in Dohar, Qatar. Mike Schultz, Sallie Traxler and Josh Goldman represented the Association in this rewarding and exciting collaboration opportunity. The purpose of the endeavor was networking, academic excellence in housing, best practices, high quality services, benchmarking and providing exposure to the profession. Delegates toured institutions from Qatar and the United Arab Emirates.

Affiliate and Chapter News

South Africa:

- ACUHO-I Southern Africa Chapter Annual Conference in Bloemfontein South Africa (University of Free State); May 2009
- 20 South African professionals participated in 2008 study tour of campuses in the United States including Illinois, Ohio, Maryland, Washington, DC, and joining the ACE 2008 conference Florida
- Eric Sebokedi presented on South Africa Higher Education System at 2008 NHTI
- Development of a staff exchange program is ongoing.

Residence Life Professional Association (RLPA)

Spring Meeting: March 12-14, 2009, University of Alberta

New President: Dima Utgoff

New President-Elect: Tim Siemens

New Professional: Brett Phillips, Residence Coordinator, University of Alberta – Edmonton

Fall Business Meeting: November 5-6, 2009, Lakeland College in Vermilion

RLPA constitution amended to create Communications Coordinator role on their Board responsible for assessing the communication tools used by association and managing the content and methods of the Association's communication (e.g. website, list serve). Brett Phillips will serve as the first Communications Coordinator. Thanks to Jacque Bollinger who represented ACUHO-I at the Spring 2009 meeting.

Ontario Association of College and University Housing Officers (OACUHO):

Conference: May 24-27, 2009, Durham College and UOIT (University of Ontario Institute of Technology), Oshawa, ON.

New President: Dale Mullings

New President-Elect – Kate McGartland-Kinsella

New Professional: Amir Solowiejczyk

Best Program: Nic Weststrate- "I have a dream: engaging students in a diversity dialogue".

As evidenced by a note from Dale Mullings, President of OACUHO, it is important for ACUHO-I to send representatives to affiliate conferences.

"It was an excellent experience for the association to have you participating in this year's annual conference. I have heard from many members and members of the board, the difference your attendance has made in raising the profile of affiliation of our organizations. There's just something about having a real person rather than a written report that adds so much to the work we do together." (Dale Mullings)

Australian Association of College and University Housing Officers (AACUHO):

Conference: April 14-17, 2009, Torquay (Geelong), Victoria, Australia

President: Sean Brito-Babapulle

Vice President: Simon Scott

New Professional: Dr. Marie Leech

Best Program: Peter Bell

The leadership of AACUHO is anxious to have the Globalization Director regularly attend the AACUHO conference to continue to build connections with ACUHO-I. I believe this is worth exploring for future years.

New Zealand Association of Tertiary Education Accommodation Professionals (NZATEAP)

President: Simon Roughton

New Professional: Alex Smithies, Victoria

University of Wellington, New Zealand

Next Conference: Palmerston North, November 25-27, 2009

Annual Conference and Exposition

71 International Attendees from 10 countries outside US: Australia (14), Canada (39), England (2), Jamaica (3), Lebanon (1), Mexico (4), New Zealand (2), Scotland (1), South Africa (1), and United Arab Emirate (4).

Events and programs of note include the International Relations Reception (Saturday, June 27, 4:30-5:30 pm) as well as program sessions "Becoming an Indispensable International Resource for All," (roundtable session 2, Tuesday, June 30, 9:00 am) and "Perspectives and Priorities: ACUHO-I Global Housing Summit and China Study", (Interest Session 7, Tuesday, June 30, 1:45 pm)

NHTI

There were five non-US participants in NHTI 2009 including colleagues from University of the Western Cape and University of Stellenbosch (South Africa) and Dalhousie University and McAllister University (Canada).

Global Initiative Network

Chair: Gary McLaughlin

Chair continues to reach out to build membership and exploring possibility of an Australian Study Tour in 2010. Goal for ACUHO-I meeting is to generate interest in network and identify new chair for future.

Study Tour

15 participants from five countries: Australia (8), New Zealand (2), South Africa (1), United Arab Emirate (1), and United Kingdom (3).

Contact: Derek Young from St. Mary's College in Maryland. Marc Hume left the field and was no longer able to coordinate the tour.

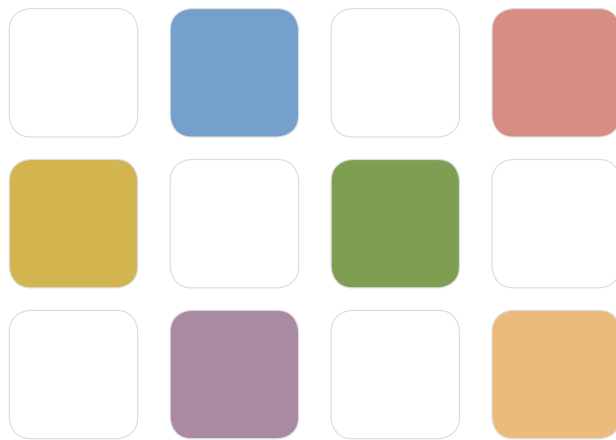
Featured Articles in Talking Stick

- "A Global View," *Talking Stick*, Norb Dunkel and Tom Jackson, Jr., May-June 2009.
- "A World of Difference," *Talking Stick*, Various contributors, May+June 2009.
- "Borderless," *Talking Stick*, Norb Dunkel, March+April 2009.
- An article by Patrick Call, with contributions from colleagues around the globe, will be published in the next *Talking Stick* exploring judicial affairs from a global perspective.

Respectfully submitted,

Ana Hernandez, ACUHO-I Globalization Director

ACUHO-I 2009 ACUHO-I Governance Consortium Report



About The Consortium on Government Relations for Student Affairs

The Consortium for Government Relations for Student Affairs consists of five higher education associations: ACPA – College Student Educators International; the Association of College and University Housing Officers-International (ACUHO-I); the Association for Student Judicial Affairs (ASJA); NASPA – Student Affairs Administrators in Higher Education, and the National Intramural-Recreational Sports Association (NIRSA) represents college and university professionals from across the country who coordinate student services outside the classroom. The ACUHO-I volunteer liaison/chair of the public policy advisory committee keeps pace with issues of interest to the college housing profession in the United States and reports to the Executive Board of Directors for ACUHO-I.

The annual contract fee to retain the services of Washington representation is split between the five consortium members. Carol Holladay of Hurt, Norton & Associates works with Congress, Executive branch officials, and others in support of the goals and objectives of the consortium.

Strategic Plan Links

INDUSTRY ADVOCACY: Consortium efforts work as we have strengthened our legislative connections and voiced association comment on public policy matters that impact membership. This year we recently nominated a member to be considered for a role in the rule-making process for the Higher

Education Act (campus safety issues). We have also drafted numerous position statements and distributed those through the consortium.

PROFESSIONAL EDUCATION: Washington Updates and Calls for Comment and Best Practices posted on the ACUHO-I website, Talking Stick article published on pending policy matters, annual conference program slated on Public Policy updates, Public Policy Advisory committee formed in 2008.

GLOBAL CONNECTIVITY: The Consortium for Government Relations for Student Affairs is a credible source for issue advocacy. The costs associated with membership are worth the investment. The association has benefited from the collective advocacy work of professionals within this strategic alliance. Frequently, consortium members will participate in conference calls, attend conference meetings, and co-author position papers or letters to legislators.

Accomplishments and Focus Areas During the 2008-2009 year

- ACUHO-I Public Policy Advisory Committee created. Currently 12 members sit on this committee and meet regularly via phone conference. This group coordinates the Associations' responses to pertinent legislative action, provides the Association with information regarding legislative action, and works with partner associations and the consortium.
- ACUHO-I Public Policy Resource Website created. This site is listed under the resources

tab on the association's main page. It describes the work of the committee, lists member contact information, and provides links to the following: ACUHO-I position papers and web sites where members can find additional information related to legislative issues. Members may now browse the page to discover an ever-growing list of resources, documents, and experts related to the issues that affect collegiate housing professionals. For example, Washington Updates and other public policy position papers and press releases authored by ACUHO-I can be found here.

- Higher Education Reauthorization Act: ongoing feedback given to our legislative consultant on behalf of the Association and the Consortium. Consortium proposed changes to language in pending federal legislation as part of the Reauthorization of the Higher Education Act. Topics of interest to housing professionals included: fire safety reporting, campus safety procedures, missing student protocols, hate crime reporting, and alcohol/drug violation reporting. With the support of the consortium, ACUHO-I wrote a letter of nomination in response to the *Notice of establishment of negotiated rulemaking committees* posted in the Federal Register so that a member of the association would be considered for a seat on a rule-making committee about the proposed campus safety regulations.
- Committee member published a September Talking Stick article: *Information Technology Response to Emergencies: What is Being Done and What is Coming* and a *Higher Education Act Reauthorization Recap* in the March+April 2009 Talking Stick.
- Committee provided guidance on the press release: *ACUHO-I Praises Post 9/11 Veterans Educational Assistance Act of 2008: Housing, On- or Off-Campus, is an Important Part of the Higher Education Experience*.
- ACUHO-I board approves the paper: *Statement Against Concealed Weapon Carry in University Residences*. Other associations express interest in signing on to this letter. This

position paper joins other recent documents produced to educate members and inform policy makers such as: Fire Incidents in Residence Halls Overstated press release, Meningitis Vaccinations position paper, and the Higher Education Act stakeholder letter.

- 2008-2009 consortium policy issues and areas of focus included: the 2008 Elections; Secretary of Education Nomination; Economic Stabilization Act and Stimulus Package; FERPA; Financial Aid/Student Loans; Campus Safety Practices; Fire Safety; Peer to peer file sharing; missing student protocols; Education Budgets; and the Higher Education Reauthorization Act.
- A full report was provided to the Board during each reporting period. A few recommendations for future growth include:
 - Create a more formal network of colleagues in different regions and functional areas to offer guidance and insight on federal and state policy issues.
 - Offer assistance to members on how to impact policy at a "grassroots" level.

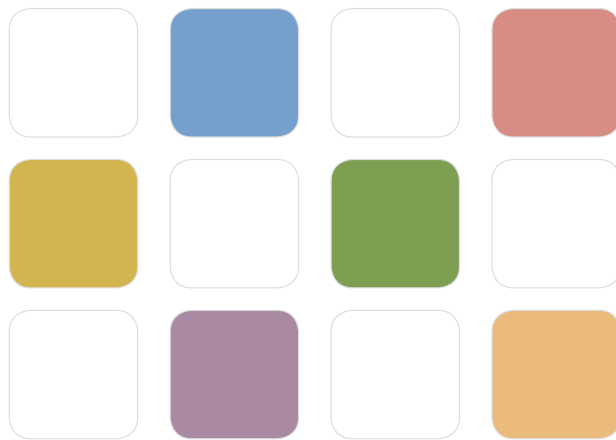
Membership Involvement Opportunities

- Express interest in joining the public policy advisory committee (open membership)
- Review the Washington Updates information on the Web site
- Provide Public Policy Committee Chair your contact information if you are able to serve as a contact for comment or best practices in the field related to policy issues that impact our work.

Respectfully submitted,

Bill Fox, Consortium Liaison & Chair, ACUHO-I Public Policy Advisory Committee

ACUHO-I 2009 Annual Conference & Exposition Report



The Local Arrangements Committee is made up of 13 individuals representing seven institutions. This is the first year of the transition from host committee to local arrangements committee.

Obviously one of the committee's biggest concerns was projecting attendance and meeting budget. We were pleased to note that through June 3, we had 897 registrants, which included 719 full-paid registrants.

Special Events included the Opening Reception at Camden Yards, followed by the Orioles vs. Nationals Baseball game; the Golf Outing to Waverly Woods, and the Fun Run.

The Exhibits and Corporate Relations Committee is pleased to share that 150 Exhibitors purchased 192 booth spaces. Our special events included our times to visit with the Exhibitors and the CHO/Corporate Relations Reception.

Sixteen companies donated \$73,500 towards expenses for the ACE.

And finally, the Program Committee selected and slotted 143 programs including eight corporate connections programs and twenty-six Association Sponsored sessions.

In addition, there were sixteen Roundtable Sessions selected and moderators recruited for.

Originally four Pre-Conference Colleges were scheduled, but due to low enrollment numbers two were cancelled.

Transparency by Bennis, Coleman, and O'Toole was selected as the book for our ACUHO-I Book Club.

Two Featured Speaker sessions were recruited: George Kuh addressing student success and A Panel including Gwen Dungy, Carolyn Graves Holladay, and Jamie Wilhelm to speak on current issues in higher education.

Our Scholar in Residence is Susan Komives from the University of Maryland, College Park.

And finally, in partnership with the Foundation, our Keynote was Robert F. Kennedy, Jr.

Respectfully submitted,
Kim Leisey, PhD, ACUHO-I Local Arrangements Chair; Kathy Daley, Exhibits Committee Chair; Tom Kane, Program Committee Chair



ACUHO-I is the Association of College and University Housing Officers-International. ACUHO-I members believe in developing exceptional residential experiences at colleges, universities, and other post-secondary institutions around the world.

ACUHO-I achieves its vision by providing innovative, value-driven programs, services, research, and development as well as networking opportunities that help support and evolve the collegiate housing industry. We do this with the constant purpose of making a positive difference in the lives of members and those they serve.

Our members include more than 6,400 housing professionals from more than 900 colleges and universities in 22 different countries, who serve approximately 1.8 million students worldwide. Our membership also includes more than 200 corporate members. To meet the needs of all students, we encourage participation at all levels of the association.