

Shannon Staten

Applying for Facilities and Physical Environment Director

General Information:

Candidate's Name: **Shannon Staten**
Current Institution: **University of Louisville**
Current Job Title: **Director of Housing and Residence Life**
Executive Position Applying: **Facilities and Physical Environment Director**

I have worked in a variety of professional positions within housing for 29 years with responsibilities including: facilities, conferences, administration, contract administration, new construction, budget, and student life. The various sized campuses and programs, as well as experience on urban campuses has offered me a diverse experience. As the director of Housing and Residence Life at the University of Louisville, I transitioned the financial component of our 1800 bed program into a full auxiliary.

I have also led the vision of our campus to stretch the edge of our urban campus to include privatized housing developments built for our university students. This project grew our on campus housing from 1800 beds to approximately 4,200 beds as part of an inclusive campus housing program with both on campus and off campus communities. The resulting affiliation model that we have constructed brings the strengths and expertise of the privatized housing and our institutional housing processes together. This model outlines different levels of affiliation and involvement, a process for the institution to manage the residence life program for privatized housing facilities, and partnerships that include common business practices between privatized housing and the university.

I am currently working on my Doctorate of Education in Counseling Student Personnel. For professional development, I have diversified my conference development experience between ACUHO-I organizations as well as NASPA, ACAP, NACUBO, SACUBO, and APPA. Additionally, I have participated in:

- Chief Housing Officer Institute. ACUHO-I. 2004.
- Mid-Management Institute. NASPA. 1997.
- Prejudice Reduction Workshop sponsored by the National Coalition-Building Institute, 1995.
- We the People: Redefining our Family, Nation and World. 1992, 1993 and 1994.
- Build and Improve Customer Service. 1992.
- Outcomes Assessment in Student Affairs sponsored by the University of Northern Colorado, 1990.
- AIDS in the Workplace, Interactive Management, Supervisors of Employees and Supervisory Skills Workshops sponsored by the University of Texas, 1986 - 1989.

I bring my energy and ability to pull teams together to the position on the board. Over the years, I have served in several leadership roles in state and regional organizations as well as serving in leadership roles within local community entities. I work directly with various communities, management and campus departments to provide a successful housing program at UofL. I also have been active throughout my career with various committees and projects at all levels of ACUHO-I, so I have a historical perspective for the overall program as well as the regional and state organizations.

Communication is one area of strength. I look forward to assisting ACUHO-I with my expertise in facilities and physical environments as well as business and privatized housing. I also participated in the strategic planning process that SEAHO completed and have a strong perspective on membership and organizational needs.

I have been involved in all related organizations throughout my career, as well as publishing articles and presenting program sessions. Locally, I volunteer on community boards and serve as a university representative to the community presenting workshops, retreats and sessions for organizations and businesses. Specific professional activities include:

- ACUHO-I Member. Credentialing Task Force. July 2006 – present.
- Co- Presenter of leadership development session: Executive Board. 2000.
- Member. Exhibits and Displays Committee. July 1999 – present and Facilities Committee. ACUHO-I. July 1991 – July 1997

SEAHO

- Board Positions: President Elect, President and Past President: 1998 –2000; Sage: historian. 2004 –2006; Secretary: 1992 –1995; Kentucky State Representative: 1990 –1992
- Host Positions: Member SEAHO 2007 host committee: 2004 – 2007; Chair of SEAHO 1997 host committee: 1995 –1998
- Co-Chair for the Regional Entry Level Institute (RELI): June 2005 – June 2007. Served as Faculty Mentor. June 2005
- Committees: Task Force on Strategic Planning. 2001 – 2005; Membership Committee: 1990 – 1993; Task Force on Graduate Issues, 1993-1995

KAHO

- Authored the 10 year history, 2000
- Host committee, Chair. KAHO 1999 and KAHO 1990
- President Elect, President and Past President: 1991 – 1994
- Assisted with founding of KAHO in 1990.

ACUHO-I should identify methods for including our international colleagues in the work groups, committees, publications, and other programs that share information and assist in learning from each other. Travelling to the annual conference may be prohibitive for many of the countries and staff members; however, offering the primary keynote and other sessions, including the business meeting, in a teleconferencing format may help include those who can't attend in person.

Our international based colleagues have such a unique perspective to offer on how we meet the needs of the international students attending the campuses within the states and can challenge us on broadening our perspective of the skills needed for our students to succeed after graduation. We can offer the same to these campuses. Through our resources, our history of procedures and development of residence hall communities we should be able to offer differing perspectives as well.

Again, we should provide more media based conferencing and focus groups that can include campuses around the world in the discussion and planning. We could do the same with our committees and task groups. Members from other countries could participate if we had an accessible and affordable process for providing the “webinar” type meeting.