

COVID-19 Response Survey Results

AN ACUHO-I DATA REPORT ON THE OPERATIONAL
RESPONSE OF CAMPUS HOUSING DEPARTMENTS IN THE
U.S. AND OTHER COUNTRIES



ACUHO-I | 1445 SUMMIT STREET COLUMBUS, OH 43201 – NEWLY UPDATED MARCH 18, 2020

Contents

Survey Administration	3
Media Requests & Contact Information	3
Survey Respondent Profiles.....	4
1. To what extent has COVID-19 response impacted your operations over the past two weeks?	7
2. Strategies addressing exposed or diagnosed students.....	9
a. How much has your institution considered moving students exposed to COVID-19 to temporary housing for self-quarantine and monitoring for symptoms?.....	9
b. How much has your institution considered leaving students exposed to COVID-19 in their assigned rooms for self-quarantine and moving their roommate(s)?.....	10
c. How much has your institution considered moving students diagnosed with COVID-19 to temporary housing for self-isolation and monitoring for worsening symptoms?	11
d. How much has your institution considered leaving students diagnosed with COVID-19 in their assigned rooms for self-isolation and moving their roommate(s)?	12
e. How much has your institution considered sending students exposed to COVID-19 off-campus/to their permanent homes?.....	13
f. How much has your institution considered sending students diagnosed with COVID-19 off-campus/to their permanent homes?.....	14
3. Strategies addressing overall campus housing	15
a. How much has your institution considered closing campus residences and sending students off-campus/to their permanent homes?.....	15
b. How much has your institution considered keeping residences open and allowing students to remain in on-campus housing?	16
4. Student populations exempt from a move-off policy.....	17
5. Will you be pro-rating housing fees?	18
6. Will you be pro-rating dining fees?.....	19
7. Strategies addressing dining services	20
a. How much has your department/institution considered implementing adapting dining services (e.g. move from self-service to staff served meal stations; move from large cereal dispensers to individual packets)?.....	20
b. How much has your department/institution considered scaling back dining services (e.g. close retail locations; reduce dining hall hours; "grab and go" bagged lunches)?	21
c. How much has your department/institution considered delivering meals to students who are in quarantine/isolation?.....	22
d. How much has your department/institution considered delivering meals to all students?	23
e. How much has your department/institution considered suspending dining services completely?.....	24
8. Strategies addressing engagement	25
a. How much has your department/institution considered implementing starting spring break early?	25
b. How much has your department/institution considered implementing extending spring break?	26
c. How much has your department/institution considered implementing moving some/all in-person classes to e-learning?	27

d.	How much has your department/institution considered implementing cancelling classes for a period of time (days/weeks)?	28
e.	How much has your department/institution considered implementing cancelling classes for the rest of the term? 29	
f.	How much has your department/institution considered discouraging students and staff from gathering or socializing anywhere?.....	30
g.	How much has your department/institution considered temporarily cancelling gatherings or events based on size? 31	
h.	How much has your department/institution considered temporarily cancelling gatherings or events where internal use of facilities is required?.....	32
i.	How much has your department/institution considered temporarily cancelling gatherings or events where use of external facilities is required?	33
j.	How much has your department/institution considered temporarily cancelling gatherings or events where use of external facilities is required?	34
k.	How much has your department/institution considered temporarily cancelling gatherings or events that are essential to the university's mission?	35
l.	How much has your department/institution considered cancelling field trips or off-site local programs?.....	36
9.	Strategies addressing staff activity.....	37
a.	How much has your department/institution considered implementing providing increased training to housing staff who provide direct support to students in on-campus housing?	37
b.	How much has your department/institution considered implementing providing increased training to student staff (e.g. resident assistants)?	38
c.	How much has your department/institution considered implementing providing increased training to dining staff? 39	
d.	How much has your department/institution considered implementing providing increased training to custodial staff?40	
e.	How much has your department/institution considered limiting or cancelling domestic business travel?	41
f.	How much has your department/institution considered limiting or cancelling international business travel?	42
10.	What spaces are you using for temporary housing?	43
11.	How are you creating spaces for isolation/quarantine?.....	44

Survey Administration

On March 11, 2020, ACUHO-I sent a survey to 1,436 Senior Housing Officers at college and university campuses around the globe to assess the operational impact of the novel COVID-19 virus. Because the rapid onset of COVID-19 necessitated releasing results as quickly as possible, the survey closed roughly 42 hours later on March 13, 2020 at 10:00am ET.

A total of 384 campuses from all over the world responded to the survey, though not all campus representatives answered every question. Three-hundred forty-one of these campuses were in the United States, representing 14.1% of all U.S. campuses with housing capacity.

This data report is not designed to be prescriptive or to provide recommendations or best practices. It is designed to provide stakeholders with information about how different campus types are responding to COVID-19. Geography, degree of urbanization, and bed capacity, among other factors, all contribute to how and why campuses make certain decisions. The data included in this report were spliced based on current known information about COVID-19.

Media Requests & Contact Information

If you have questions about the survey and you are a member of the media, please contact Holly Stapleton, ACUHO-I Chief of Staff at hstapleton@acuho-i.org or 614-292-0099.

If you have questions about the survey and you are a campus housing professional or have a question about methodology, please contact Justin Reynolds, ACUHO-I Director of Research Initiatives at research@acuho-i.org or 614-292-0099.

Survey Respondent Profiles¹

Geography	Number of Campuses	% of All Respondents
United States	341	89.0%
New York	26	6.8%
California	22	5.7%
Pennsylvania	21	5.5%
Ohio	17	4.4%
Illinois	16	4.2%
Missouri	15	3.9%
Massachusetts	13	3.4%
Virginia	12	3.1%
Georgia	11	2.9%
Texas	11	2.9%
Florida	10	2.6%
Indiana	10	2.6%
South Carolina	10	2.6%
North Carolina	9	2.3%
Michigan	8	2.1%
Minnesota	8	2.1%
Oregon	8	2.1%
Iowa	7	1.8%
Washington	7	1.8%
Wisconsin	7	1.8%
Colorado	6	1.6%
Mississippi	6	1.6%
New Jersey	6	1.6%
Tennessee	6	1.6%
Kansas	5	1.3%
South Dakota	5	1.3%
Alabama	4	1.0%
Arkansas	4	1.0%
Connecticut	4	1.0%
Idaho	4	1.0%
Kentucky	4	1.0%
Louisiana	4	1.0%
Utah	4	1.0%
Maryland	3	0.8%
Montana	3	0.8%
Nebraska	3	0.8%
North Dakota	3	0.8%
Rhode Island	3	0.8%
West Virginia	3	0.8%
Maine	2	0.5%
New Hampshire	2	0.5%
New Mexico	2	0.5%
Oklahoma	2	0.5%
Alaska	1	0.3%
Arizona	1	0.3%
Delaware	1	0.3%
District Of Columbia	1	0.3%
Vermont	1	0.3%

¹ Details may not sum to total due to rounding errors. Data source: ACUHO-I Database

Geography (Campuses outside the U.S.)	Number of Campuses	% of All Respondents
Canada	23	6.0%
Ontario	12	3%
Alberta	3	0.8%
British Columbia	3	1%
Manitoba	2	1%
Quebec	2	1%
Saskatchewan	1	0%
Non-U.S. or Canada	18	4.7%
Australia	6	1.6%
United Kingdom	3	0.8%
China	2	0.5%
South Africa	2	0.5%
Colombia	1	0.3%
India	1	0.3%
Trinidad and Tobago	1	0.3%
United Arab Emirates	1	0.3%
New Zealand	1	0.3%
Unknown	1	0.3%

Bed Count ²	Number of Campuses	% of All Respondents
Up to 3,000 Beds	272	71%
3,001-5,000 Beds	56	15%
5,001-7,500 Beds	30	8%
More than 7,500 Beds	22	6%
Unknown	3	1%

Undergraduate Headcount ²	Number of Campuses	% of All Respondents
Up to 1,000 students	25	7%
1,001-5,000 students	148	39%
5,001-10,000 students	73	19%
10,001-20,000 students	57	15%
More than 20,000 students	48	13%
Unknown	32	8%

Institutional Control ²	Number of Campuses	% of All Respondents
Private	174	45%
Public	201	52%
Unknown	8	2%

Historically Black College or University ³	Number of Campuses	% of All Respondents
No	375	98%
Yes	7	2%
Unknown	1	0%

² Primarily, characteristic data from the United States National Center for Education Statistics' Integrated Postsecondary Education Data System (IPEDS) were used. For institutions outside of the U.S. or for which data were not reported via IPEDS, self-reported data were used (Data source: ACUHO-I Database).

³ Self-reported. Data source: ACUHO-I Database.

Athletic Conference Membership ³	Number of Campuses	% of All Respondents
ACC	9	2%
SEC	7	2%
PAC 12	6	2%
Big 12	6	2%
Big Ten	3	1%

Calendar System ²	Number of Campuses	% of All Respondents
Semester	292	76%
Four-one-four plan	20	5%
Quarter	20	5%
Trimester	2	1%
Unknown or N/A	49	13%

Degree of Urbanization ⁴	Number of Campuses	% of All Respondents
Suburb	100	26%
City	157	41%
Town	64	17%
Rural	13	3%
Unknown or N/A	49	13%

⁴ U.S. institutions only. Data source: United States National Center for Education Statistics' Integrated Postsecondary Education Data System (IPEDS). Definition information at https://nces.ed.gov/programs/edge/docs/LOCALE_CLASSIFICATIONS.pdf.

I. Tell us about the impact of COVID-19 response on staff

Overwhelmingly, respondents indicated that “boots-on-the ground” staff were of primary concern -- resident assistants and other student staff, live-in professionals, and custodial staff were noted most frequently.

Notable concerns related to resident assistants / student staff:

- Their risk of exposure
- Their stress/anxiety levels
- Back-filling their duties because they have been moved out with other students
- Back-filling their duties because they are away on spring break
- Challenges around keeping them informed during this ambiguous time, as they are a central resource for residents

Notable concerns related to live-in professionals:

- Their risk of exposure, and particularly those serving vulnerable populations
- Their stress/anxiety levels
- The fairness around their assignment of more expansive duties because resident assistants and graduate assistants are no longer on campus
- Challenges around keeping them informed during this ambiguous time, as they are a central resource for residents, parents, and families
- Concerns about morale/motivation

Notable concerns relate to custodial staff:

- Older and high-risk staff
- Staff not feeling comfortable entering/cleaning quarantine/isolation spaces
- Outsourced staff not reporting for work

Notable concerns related to those most vulnerable to impact:

- The overburdening of lower wage and hourly employees
- The risks for older & high-risk staff / those with compromised immune systems

2. To what extent has COVID-19 response impacted your operations over the past two weeks?

Country	Not impacted		Not really impacted		Neutral		Moderately impacted		Highly impacted	
	#	%	#	%	#	%	#	%	#	%
United States	12	4%	30	9%	21	6%	117	35%	151	46%
Canada	4	17%	5	22%	4	17%	9	39%	1	4%
Australia	0	0%	2	33%	0	0%	2	33%	2	33%
All Other Countries	1	9%	2	18%	1	9%	4	36%	3	27%
Total	18	5%	41	11%	27	7%	136	36%	160	42%

Total Bed Capacity	Not impacted		Not really impacted		Neutral		Moderately impacted		Highly impacted	
	#	%	#	%	#	%	#	%	#	%
Up to 3,000 Beds	15	6%	34	13%	22	8%	98	37%	98	37%
3,001-5,000 Beds	0	0%	4	8%	1	2%	23	43%	25	47%
5,001-7,500 Beds	0	0%	1	3%	2	7%	7	23%	20	67%
More than 7,500 Beds	1	5%	0	0%	1	5%	4	20%	14	70%

Institutional Control	Not impacted		Not really impacted		Neutral		Moderately impacted		Highly impacted	
	#	%	#	%	#	%	#	%	#	%
Private	4	2%	16	9%	9	5%	58	34%	82	49%
Public	11	6%	22	11%	17	9%	72	37%	74	38%

Degree of Urbanization	Not impacted		Not really impacted		Neutral		Moderately impacted		Highly impacted	
	#	%	#	%	#	%	#	%	#	%
Suburb	1	1%	5	5%	10	11%	33	35%	46	48%
City	9	6%	9	6%	6	4%	47	30%	85	54%
Town	1	2%	13	21%	3	5%	30	48%	16	25%
Rural	0	0%	3	27%	2	18%	5	45%	1	9%

3. Strategies addressing exposed or diagnosed students

a. How much has your institution considered moving students exposed to COVID-19 to temporary housing for self-quarantine and monitoring for symptoms?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	44	14%	160	52%	103	34%
Canada	5	23%	16	73%	1	5%
All Other Countries	2	13%	6	38%	8	50%
Total	51	15%	182	53%	112	32%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	42	17%	140	57%	65	26%
3,001-5,000 Beds	4	8%	28	55%	19	37%
5,001-7,500 Beds	2	7%	7	26%	18	67%
More than 7,500 Beds	3	15%	7	35%	10	50%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	24	16%	76	50%	53	35%
Public	26	14%	105	56%	57	30%

b. How much has your institution considered leaving students exposed to COVID-19 in their assigned rooms for self-quarantine and moving their roommate(s)?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	177	59%	98	33%	26	9%
Canada	7	35%	13	65%	0	0%
All Other Countries	10	63%	4	25%	2	13%
Total	194	58%	115	34%	28	8%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	134	55%	91	38%	17	7%
3,001-5,000 Beds	28	57%	16	33%	5	10%
5,001-7,500 Beds	17	63%	5	19%	5	19%
More than 7,500 Beds	15	79%	3	16%	1	5%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	91	60%	49	32%	11	7%
Public	101	55%	64	35%	17	9%

- c. How much has your institution considered moving students diagnosed with COVID-19 to temporary housing for self-isolation and monitoring for worsening symptoms?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	44	15%	171	58%	81	27%
Canada	3	14%	18	86%	0	0%
All Other Countries	3	23%	5	38%	5	38%
Total	50	15%	194	59%	86	26%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	36	15%	146	62%	55	23%
3,001-5,000 Beds	9	19%	30	63%	9	19%
5,001-7,500 Beds	1	4%	10	38%	15	58%
More than 7,500 Beds	4	21%	8	42%	7	37%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	17	12%	84	58%	44	30%
Public	32	18%	108	60%	41	23%

d. How much has your institution considered leaving students diagnosed with COVID-19 in their assigned rooms for self-isolation and moving their roommate(s)?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	186	64%	85	29%	19	7%
Canada	7	37%	11	58%	1	5%
All Other Countries	9	75%	3	25%	0	0%
Total	202	63%	99	31%	20	6%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	133	58%	83	36%	14	6%
3,001-5,000 Beds	34	76%	10	22%	1	2%
5,001-7,500 Beds	20	74%	2	7%	5	19%
More than 7,500 Beds	15	79%	4	21%	0	0%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	89	63%	43	30%	9	6%
Public	111	63%	54	31%	11	6%

e. How much has your institution considered sending students exposed to COVID-19 off-campus/to their permanent homes?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	68	23%	159	53%	74	25%
Canada	9	43%	11	52%	1	5%
All Other Countries	7	47%	5	33%	3	20%
Total	84	25%	175	52%	78	23%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	62	26%	128	53%	50	21%
3,001-5,000 Beds	13	27%	26	53%	10	20%
5,001-7,500 Beds	7	24%	9	31%	13	45%
More than 7,500 Beds	2	11%	12	63%	5	26%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	31	21%	78	52%	41	27%
Public	50	27%	96	52%	37	20%

f. How much has your institution considered sending students diagnosed with COVID-19 off-campus/to their permanent homes?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	65	22%	162	55%	66	23%
Canada	7	32%	14	64%	1	5%
All Other Countries	8	62%	4	31%	1	8%
Total	80	24%	180	55%	68	21%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	53	23%	138	59%	42	18%
3,001-5,000 Beds	16	34%	22	47%	9	19%
5,001-7,500 Beds	6	21%	10	34%	13	45%
More than 7,500 Beds	5	26%	10	53%	4	21%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	31	21%	81	56%	33	23%
Public	46	26%	98	55%	35	20%

4. Strategies addressing overall campus housing

- a. How much has your institution considered closing campus residences and sending students off-campus/to their permanent homes?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	123	39%	130	41%	65	20%
Canada	16	76%	5	24%	0	0%
All Other Countries	7	44%	7	44%	2	13%
Total	123	39%	130	41%	65	20%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	98	38%	108	42%	50	20%
3,001-5,000 Beds	23	45%	21	41%	7	14%
5,001-7,500 Beds	15	54%	6	21%	7	25%
More than 7,500 Beds	10	50%	7	35%	3	15%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	44	27%	72	43%	50	30%
Public	99	54%	69	38%	16	9%

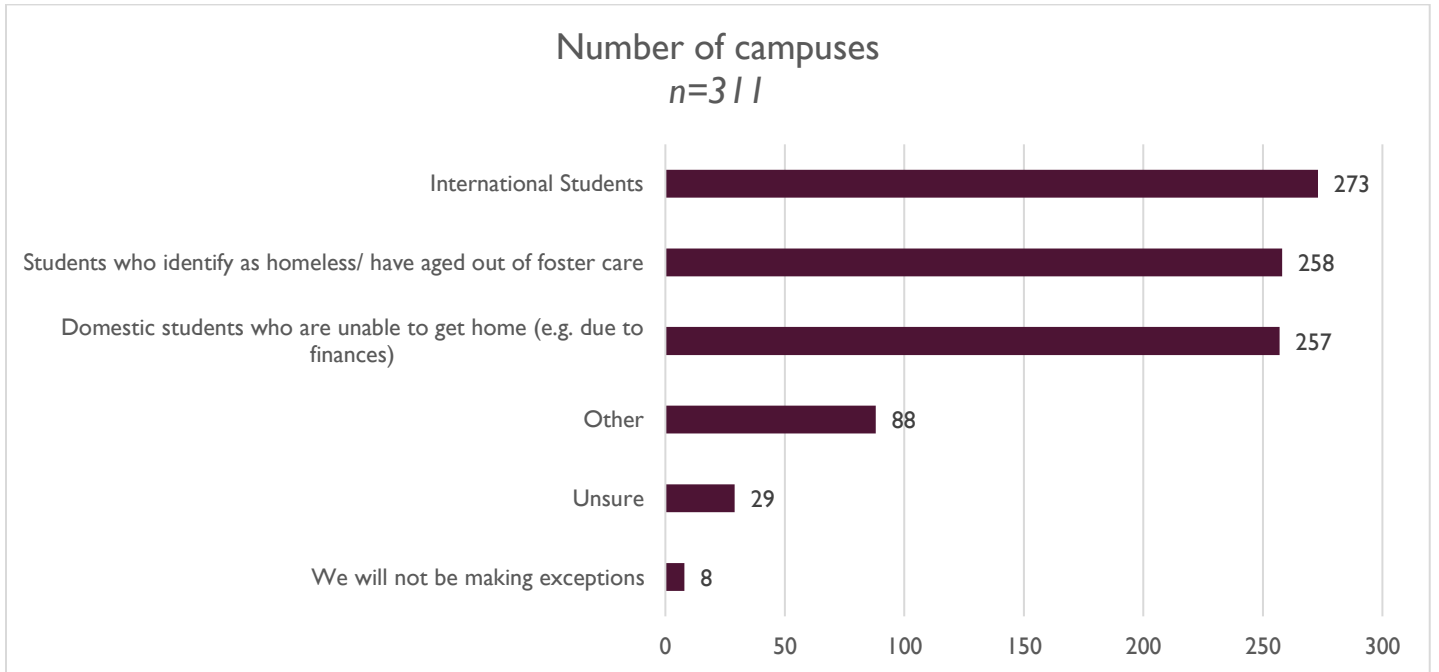
- b. How much has your institution considered keeping residences open and allowing students to remain in on-campus housing?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	24	8%	104	33%	185	59%
Canada	1	5%	12	55%	9	41%
All Other Countries	3	18%	6	35%	8	47%
Total	28	8%	122	35%	202	57%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	24	9%	98	38%	134	52%
3,001-5,000 Beds	2	4%	18	36%	30	60%
5,001-7,500 Beds	1	4%	1	4%	23	92%
More than 7,500 Beds	1	5%	5	24%	15	71%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	20	13%	56	36%	80	51%
Public	6	3%	66	35%	119	62%

5. Student populations exempt from a move-off policy⁵



⁵ Asked only if campuses indicated they were either considering or actively implementing a strategy that sends a subset of students (exposed or diagnosed with COVID-19) off-campus or to their permanent homes; or closing all campus residences.

6. Will you be pro-rating housing fees?

Country	Yes		No		Unsure	
	#	%	#	%	#	%
United States	37	14%	57	22%	170	64%
Canada	4	25%	2	13%	10	63%
All Other Countries	3	33%	2	22%	4	44%
Total	44	15%	61	21%	184	64%

Total Bed Capacity	Yes		No		Unsure	
	#	%	#	%	#	%
Up to 3,000 Beds	31	15%	40	19%	139	66%
3,001-5,000 Beds	3	7%	10	24%	29	69%
5,001-7,500 Beds	5	26%	5	26%	9	47%
More than 7,500 Beds	5	28%	6	33%	7	39%

Control	Yes		No		Unsure	
	#	%	#	%	#	%
Private	26	18%	22	15%	99	67%
Public	18	13%	38	27%	85	60%

7. Will you be pro-rating dining fees?

Country	Yes		No		Unsure	
	#	%	#	%	#	%
United States	35	14%	51	20%	171	67%
Canada	3	21%	2	14%	9	64%
All Other Countries	3	43%	2	29%	2	29%
Total	41	15%	55	20%	182	65%

Total Bed Capacity	Yes		No		Unsure	
	#	%	#	%	#	%
Up to 3,000 Beds	28	14%	38	19%	135	67%
3,001-5,000 Beds	3	8%	9	23%	28	70%
5,001-7,500 Beds	4	20%	3	15%	13	65%
More than 7,500 Beds	6	35%	5	29%	6	35%

Control	Yes		No		Unsure	
	#	%	#	%	#	%
Private	26	18%	20	14%	98	68%
Public	15	11%	34	26%	84	63%

8. Strategies addressing dining services

- a. How much has your department/institution considered implementing adapting dining services (e.g. move from self-service to staff served meal stations; move from large cereal dispensers to individual packets)?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	34	12%	156	54%	101	35%
Canada	2	13%	9	60%	4	27%
All Other Countries	4	40%	4	40%	2	20%
Total	40	13%	169	53%	107	34%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	26	12%	123	56%	69	32%
3,001-5,000 Beds	7	14%	26	53%	16	33%
5,001-7,500 Beds	4	14%	11	39%	13	46%
More than 7,500 Beds	3	14%	9	43%	9	43%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	17	11%	82	55%	49	33%
Public	23	14%	87	52%	57	34%

b. How much has your department/institution considered scaling back dining services (e.g. close retail locations; reduce dining hall hours; "grab and go" bagged lunches)?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	52	17%	158	52%	92	30%
Canada	4	24%	12	71%	1	6%
All Other Countries	5	45%	5	45%	1	9%
Total	61	18%	175	53%	94	28%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	48	21%	124	54%	58	25%
3,001-5,000 Beds	6	12%	25	50%	19	38%
5,001-7,500 Beds	3	10%	16	55%	10	34%
More than 7,500 Beds	4	19%	10	48%	7	33%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	29	19%	75	49%	49	32%
Public	32	18%	99	57%	44	25%

- c. How much has your department/institution considered delivering meals to students who are in quarantine/isolation?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	19	6%	164	55%	116	39%
Canada	0	0%	15	79%	4	21%
All Other Countries	1	7%	8	57%	5	36%
Total	20	6%	187	56%	125	38%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	15	6%	144	61%	77	33%
3,001-5,000 Beds	2	4%	25	52%	21	44%
5,001-7,500 Beds	0	0%	10	36%	18	64%
More than 7,500 Beds	3	15%	8	40%	9	45%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	12	8%	84	55%	56	37%
Public	8	4%	102	57%	68	38%

d. How much has your department/institution considered delivering meals to all students?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	227	76%	67	23%	3	1%
Canada	15	83%	3	17%	0	0%
All Other Countries	9	69%	3	23%	1	8%
Total	251	77%	73	22%	4	1%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	176	75%	57	24%	1	0%
3,001-5,000 Beds	39	85%	7	15%	0	0%
5,001-7,500 Beds	18	67%	7	26%	2	7%
More than 7,500 Beds	18	86%	2	10%	1	5%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	116	76%	34	22%	2	1%
Public	133	76%	39	22%	2	1%

e. How much has your department/institution considered suspending dining services completely?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	271	91%	21	7%	5	2%
Canada	12	67%	6	33%	0	0%
All Other Countries	11	85%	2	15%	0	0%
Total	294	90%	29	9%	5	2%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	211	89%	21	9%	4	2%
3,001-5,000 Beds	41	91%	4	9%	0	0%
5,001-7,500 Beds	23	88%	2	8%	1	4%
More than 7,500 Beds	19	90%	2	10%	0	0%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	139	90%	12	8%	3	2%
Public	153	89%	17	10%	2	1%

9. Strategies addressing engagement

- a. How much has your department/institution considered implementing starting spring break early?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	139	74%	21	11%	28	15%
Canada	8	100%	0	0%	0	0%
All Other Countries	5	63%	2	25%	1	13%
Total	152	75%	23	11%	29	14%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	100	71%	21	15%	19	14%
3,001-5,000 Beds	21	75%	2	7%	5	18%
5,001-7,500 Beds	17	81%	0	0%	4	19%
More than 7,500 Beds	13	93%	0	0%	1	7%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	54	67%	11	14%	16	20%
Public	95	81%	10	8%	13	11%

b. How much has your department/institution considered implementing extending spring break?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	93	35%	63	24%	109	41%
Canada	7	100%	0	0%	0	0%
All Other Countries	5	63%	1	13%	2	25%
Total	105	38%	64	23%	111	40%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	68	35%	51	26%	75	39%
3,001-5,000 Beds	16	41%	8	21%	15	38%
5,001-7,500 Beds	10	36%	3	11%	15	54%
More than 7,500 Beds	11	61%	2	11%	5	28%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	42	33%	31	25%	53	42%
Public	61	41%	32	21%	56	38%

- c. How much has your department/institution considered implementing moving some/all in-person classes to e-learning?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	6	2%	118	38%	188	60%
Canada	2	12%	14	82%	1	6%
All Other Countries	1	8%	4	33%	7	58%
Total	9	3%	136	40%	196	57%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	9	4%	113	46%	123	50%
3,001-5,000 Beds	0	0%	16	35%	30	65%
5,001-7,500 Beds	0	0%	4	13%	26	87%
More than 7,500 Beds	0	0%	3	16%	16	84%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	5	3%	56	36%	96	61%
Public	4	2%	77	43%	97	54%

d. How much has your department/institution considered implementing cancelling classes for a period of time (days/weeks)?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	141	47%	83	28%	75	25%
Canada	4	27%	10	67%	1	7%
All Other Countries	2	17%	8	67%	2	17%
Total	147	45%	101	31%	78	24%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	98	42%	83	35%	55	23%
3,001-5,000 Beds	21	50%	10	24%	11	26%
5,001-7,500 Beds	16	55%	4	14%	9	31%
More than 7,500 Beds	12	63%	4	21%	3	16%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	67	44%	47	31%	39	25%
Public	80	48%	50	30%	38	23%

- e. How much has your department/institution considered implementing cancelling classes for the rest of the term?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	240	83%	45	16%	3	1%
Canada	6	40%	9	60%	0	0%
All Other Countries	9	75%	3	25%	0	0%
Total	255	81%	57	18%	3	1%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	183	80%	44	19%	1	0%
3,001-5,000 Beds	32	80%	7	18%	1	3%
5,001-7,500 Beds	23	82%	4	14%	1	4%
More than 7,500 Beds	17	89%	2	11%	0	0%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	119	80%	27	18%	3	2%
Public	132	82%	29	18%	0	0%

- f. How much has your department/institution considered discouraging students and staff from gathering or socializing anywhere?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	44	14%	123	40%	140	46%
Canada	3	19%	10	63%	3	19%
All Other Countries	0	0%	7	54%	6	46%
Total	47	14%	140	42%	149	44%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	32	13%	112	47%	96	40%
3,001-5,000 Beds	5	11%	20	43%	22	47%
5,001-7,500 Beds	5	17%	5	17%	20	67%
More than 7,500 Beds	5	26%	3	16%	11	58%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	21	14%	65	42%	67	44%
Public	26	15%	72	40%	80	45%

- g. How much has your department/institution considered temporarily cancelling gatherings or events based on size?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	12	4%	99	32%	197	64%
Canada	2	14%	8	57%	4	29%
All Other Countries	1	8%	5	38%	7	54%
Total	15	4%	112	33%	208	62%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	11	5%	88	37%	140	59%
3,001-5,000 Beds	3	7%	14	30%	29	63%
5,001-7,500 Beds	1	3%	5	17%	24	80%
More than 7,500 Beds	0	0%	4	21%	15	79%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	4	3%	46	30%	103	67%
Public	11	6%	62	35%	103	59%

h. How much has your department/institution considered temporarily cancelling gatherings or events where internal use of facilities is required?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	22	7%	125	41%	159	52%
Canada	2	13%	10	67%	3	20%
All Other Countries	1	8%	7	54%	5	38%
Total	25	7%	142	43%	167	50%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	15	6%	108	45%	115	48%
3,001-5,000 Beds	5	11%	17	36%	25	53%
5,001-7,500 Beds	2	7%	12	40%	16	53%
More than 7,500 Beds	3	17%	4	22%	11	61%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	3	2%	62	41%	87	57%
Public	22	13%	76	43%	78	44%

- i. How much has your department/institution considered temporarily cancelling gatherings or events where use of external facilities is required?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	23	8%	122	41%	156	52%
Canada	1	7%	10	71%	3	21%
All Other Countries	1	8%	6	46%	6	46%
Total	23	8%	122	41%	156	52%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	15	6%	107	46%	112	48%
3,001-5,000 Beds	6	13%	17	37%	23	50%
5,001-7,500 Beds	3	10%	7	24%	19	66%
More than 7,500 Beds	1	6%	6	33%	11	61%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	8	5%	56	38%	84	57%
Public	17	10%	78	45%	79	45%

j. How much has your department/institution considered temporarily cancelling gatherings or events where use of external facilities is required?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	23	8%	122	41%	156	52%
Canada	1	7%	10	71%	3	21%
All Other Countries	1	8%	6	46%	6	46%
Total	25	8%	138	42%	165	50%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	15	6%	107	46%	112	48%
3,001-5,000 Beds	6	13%	17	37%	23	50%
5,001-7,500 Beds	3	10%	7	24%	19	66%
More than 7,500 Beds	1	6%	6	33%	11	61%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	8	5%	56	38%	84	57%
Public	17	10%	78	45%	79	45%

- k. How much has your department/institution considered temporarily cancelling gatherings or events that are essential to the university's mission?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	46	15%	147	49%	109	36%
Canada	4	27%	10	67%	1	7%
All Other Countries	1	8%	8	62%	4	31%
Total	51	15%	165	50%	114	35%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	33	14%	125	53%	78	33%
3,001-5,000 Beds	7	16%	24	53%	14	31%
5,001-7,500 Beds	8	27%	8	27%	14	47%
More than 7,500 Beds	3	17%	7	39%	8	44%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	12	8%	78	52%	60	40%
Public	39	22%	82	47%	53	30%

- I. How much has your department/institution considered cancelling field trips or off-site local programs?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	9	3%	89	29%	210	68%
Canada	1	7%	7	50%	6	43%
All Other Countries	0	0%	5	45%	6	55%
Total	10	3%	101	30%	222	67%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	8	3%	76	32%	155	65%
3,001-5,000 Beds	0	0%	15	33%	30	67%
5,001-7,500 Beds	2	7%	9	30%	19	63%
More than 7,500 Beds	0	0%	0	0%	18	100%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	3	2%	41	27%	109	71%
Public	6	3%	57	33%	111	64%

10. Strategies addressing staff activity

- a. How much has your department/institution considered implementing providing increased training to housing staff who provide direct support to students in on-campus housing?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	50	16%	143	47%	113	37%
Canada	1	6%	9	53%	7	41%
All Other Countries	1	7%	5	36%	8	57%
Total	52	15%	157	47%	128	38%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	44	18%	116	48%	82	34%
3,001-5,000 Beds	4	9%	20	43%	23	49%
5,001-7,500 Beds	4	14%	11	38%	14	48%
More than 7,500 Beds	0	0%	10	53%	9	47%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	34	22%	71	46%	48	31%
Public	17	9%	85	47%	77	43%

b. How much has your department/institution considered implementing providing increased training to student staff (e.g. resident assistants)?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	59	20%	162	54%	81	27%
Canada	1	6%	9	50%	8	44%
All Other Countries	1	7%	6	43%	7	50%
Total	61	18%	177	53%	96	29%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	47	20%	127	53%	66	28%
3,001-5,000 Beds	6	13%	26	55%	15	32%
5,001-7,500 Beds	7	25%	11	39%	10	36%
More than 7,500 Beds	1	5%	13	68%	5	26%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	39	26%	74	50%	36	24%
Public	21	12%	101	56%	58	32%

- c. How much has your department/institution considered implementing providing increased training to dining staff?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	59	20%	162	54%	81	27%
Canada	1	6%	9	50%	8	44%
All Other Countries	1	7%	6	43%	7	50%
Total	61	18%	177	53%	96	29%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	47	20%	127	53%	66	28%
3,001-5,000 Beds	6	13%	26	55%	15	32%
5,001-7,500 Beds	7	25%	11	39%	10	36%
More than 7,500 Beds	1	5%	13	68%	5	26%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	39	26%	74	50%	36	24%
Public	21	12%	101	56%	58	32%

d. How much has your department/institution considered implementing providing increased training to custodial staff?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	41	17%	97	40%	105	43%
Canada	0	0%	8	67%	4	33%
All Other Countries	0	0%	6	55%	5	45%
Total	41	15%	111	42%	114	43%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	33	18%	82	44%	71	38%
3,001-5,000 Beds	5	13%	15	39%	18	47%
5,001-7,500 Beds	3	12%	7	27%	16	62%
More than 7,500 Beds	0	0%	7	44%	9	56%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	26	21%	50	40%	48	39%
Public	15	11%	59	42%	65	47%

e. How much has your department/institution considered limiting or cancelling domestic business travel?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	28	10%	74	25%	189	65%
Canada	0	0%	9	56%	7	44%
All Other Countries	1	9%	5	45%	5	45%
Total	29	9%	88	28%	201	63%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	24	11%	66	30%	133	60%
3,001-5,000 Beds	2	4%	9	20%	34	76%
5,001-7,500 Beds	2	7%	4	13%	24	80%
More than 7,500 Beds	1	5%	8	42%	10	53%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	18	13%	41	29%	82	58%
Public	10	6%	45	26%	117	68%

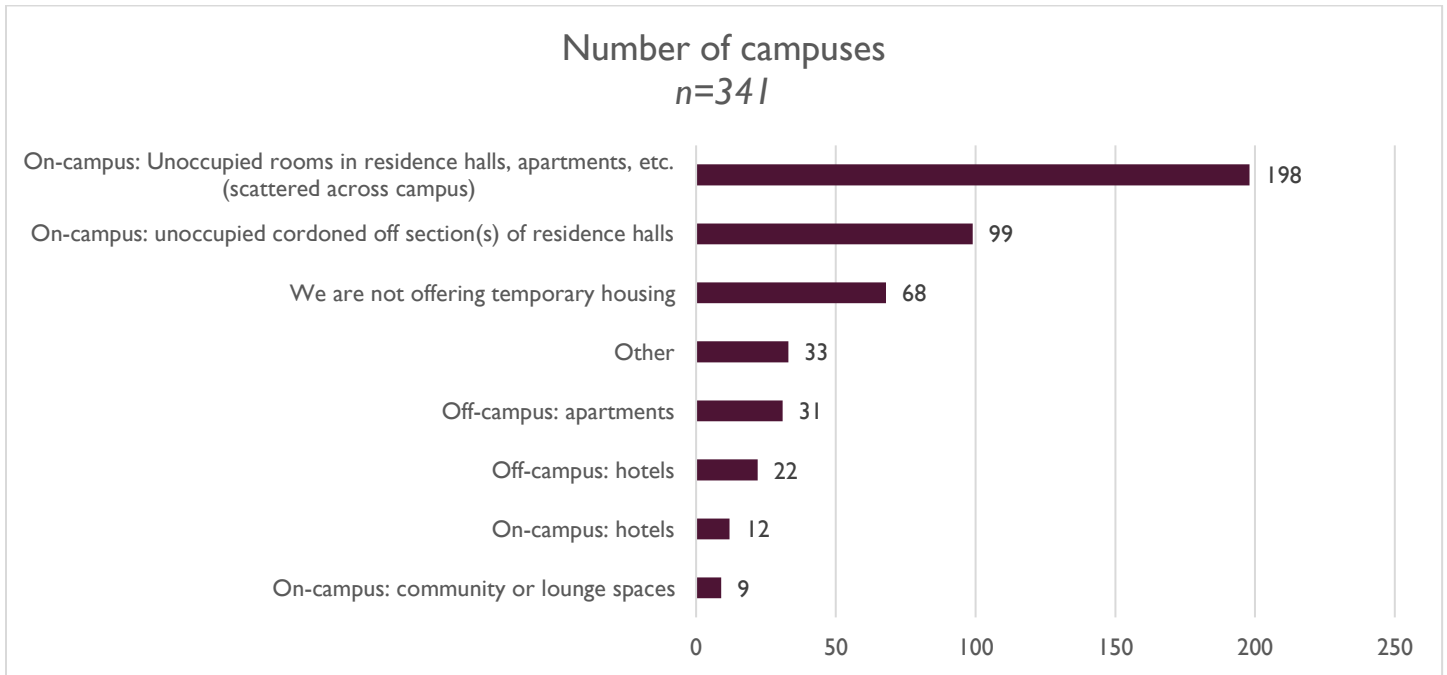
f. How much has your department/institution considered limiting or cancelling international business travel?

Country	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
United States	16	5%	73	24%	218	71%
Canada	0	0%	6	38%	10	63%
All Other Countries	1	7%	5	36%	8	57%
Total	17	5%	84	25%	236	70%

Total Bed Capacity	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Up to 3,000 Beds	12	5%	66	28%	162	68%
3,001-5,000 Beds	3	6%	8	17%	36	77%
5,001-7,500 Beds	1	3%	6	20%	23	77%
More than 7,500 Beds	1	5%	3	16%	15	79%

Control	Not considering implementing		Considering implementing		Already Implementing	
	#	%	#	%	#	%
Private	6	4%	39	26%	107	70%
Public	11	6%	40	22%	128	72%

II. What spaces are you using for temporary housing?



12. How are you creating spaces for isolation/quarantine?

