

EDUCATION

Doctor of Education in Educational Leadership

Cognate: Higher and Adult Education

December 2019

The University of North Florida, Jacksonville, Florida

Dissertation Title: First-Generation College Students of Color's Success at a Predominantly White Institution:

Exploring the Influence of Student Engagement in a High-Impact Program

Master of Science

Major: Higher Education with an emphasis in Student Affairs August 1997

Specialty: Multiculturalism

The Florida State University, Tallahassee, Florida

Bachelor of Science

Major: Psychology Minor: Criminology August 1995

The Florida State University, Tallahassee, Florida

PROFESSIONAL EXPERIENCE

Executive Director

August 2017-Present

Department of Housing and Residence Life, Mississippi State University, 705 George Perry Dr., Mississippi State, MS 39762

Public, 4-year, Research I, Land-Grant, SEC institution of approx. 23,000 students, 5500 beds on campus

- Lead the daily operations of housing & residence life organization for 5500 students and 420 staff members across 20 buildings
- Direct the business and administrative functions of the student housing operation including housing facilities, custodial and maintenance, renovation, and capital projects
- Ensure the presence of a vital, residence life and education program designed to support the academic success and personal growth of residents
- Recruit, hire, train, supervise, and evaluate up to 4 senior housing educators
- Responsible for the fiscal and budgetary management of the department; authorized expenditures from the overall \$32 million operating budget, designed funds, plant fund accounts, renovation, and repair accounts, and EBC bond monies
- Work collaboratively with university entities on public-private partnerships related to university housing
- Determine short-range and long-range strategic planning goals following university-wide plans and academic initiatives

Significant Accomplishments

- Spearheaded the construction of a new residence hall and program to MS State housing program as a collaboration and single-bedroom options for first-year students to open in fall 2025
- Directly supervised facilities, occupancy management, marketing, and communications, as well as residential education for extended periods
- Launched the one-stop-shop for MS State summer conference services experience

Associate Director, Residence Life Interim Director of Residence Life

June 2010-July 2017 June 2012-January 2013

Department of Housing and Residence Life, University of North Florida, 1 U N F Dr., Jacksonville, FL 32224

Public, 4-year regional institution of approximately 16,000 students, 3700 beds on campus

- Responsible for direction and leadership in the daily operation of residence life areas for approximately 3000 students and 90 staff members in 18 buildings
- Recruited, hired, trained, supervised, and evaluated 3 mid-level Assistant Director, 1 administrative assistant, and indirect supervision of 6 live-in, entry-level staff members and 3 graduate students
- Served as lead housing and residence life conduct hearing officer based on educational philosophy, including sanctions from a written warning to housing contract removal, policy management, creation, review, and enforcement

- Oversaw administrative procedures, policies, and personnel for housing areas, including development and recruitment
- Coordinated and assessed departmental program and community development initiatives
- Facilitated departmental initiatives for academic affairs and faculty communication and engagement opportunities

Significant Accomplishments

- Created, developed, marketed, and enhanced academic, educational initiatives, and living-learning
 communities in collaboration with university colleges that include Brooks College of Health Living-Learning
 Community (LLC), Coggin College of Business LLC, Pre-Med LLC, STEM LLC community, and Gender
 Inclusive Housing theme housing programs
- Developed, coordinated, and assessed departmental programs and community development initiatives such as a residential tutoring program and implemented the Residential Curriculum program

Assistant Director Staff Training and Selection Coordinator Dept. of Housing and Residential Education, University of

February 2005-June 2010 July 2003- February 2005

Dept. of Housing and Residential Education, University of North Carolina at Chapel Hill, CB# 5500, Chapel Hill, NC, 27599

South Campus Communities - June 2007-June 2010

Apartments and Summer Operations - February 2005-June 2007

Public, 4-year, Research I, ACC, flagship institution of approximately 26,000 students, approximately 10,000 beds on campus

- Managed area of primarily first-year student communities of over 3500 students in 8 residence halls
- Established and maintained undergraduate and student family housing apartment communities of over 2000 residents in over 50 building facilities
- Hired, supervised, trained, developed, and evaluated up to 6 master's degree, professional entry-, and midmanager staff members and functionally supervised 17
- Assessed, planned, implemented, and evaluated the needs of staff and students to create intentional, inclusive communities
- Managed summer operations for conferences and summer school residents including the coordination of facility, maintenance, guest billing, and housekeeping efforts for campus
- Advised Residence Hall Association campus-wide organization
- Coordinated chair search processes for full-time professional staff positions
- Developed a departmental recognition plan for student staff employees
- Assessed and evaluated selection, training, development, and recognition processes
- Served on-call crisis intervention with full decision-making authority for approximately 10,000 students Significant Accomplishments
- Oversaw the department's student and professional staff recruitment, training and development, and student leadership development processes
- Developed a comprehensive recruitment, selection, training, development, and performance standards plan for over 10 student staff positions and 5 professional positions

Area Coordinator, Eastridge Community Department of Housing and Residence Life, Appalachian State University, PO Box 32111, 287 Rivers St., Boone, NC 28608

Public, 4-year regional institution of approximately 12,000 students, approximately 5,000 beds on campus.

- Trained, supervised, evaluated, and provided professional development to 5-9 graduate resident directors and 34-64 undergraduate resident assistants in a residence hall community housing approximately 1200-2500 undergraduates
- Provided 24-hour crisis counseling with a weekly on-call rotation, for a campus housing approximately 5000 students
- Oversaw the management of Greek Housing communities in the area
- Assisted with the selection, orientation, and training of residence life staff in the residential community
- Actively promoted and assisted in the educational programming efforts in on-campus residence hall communities
- Managed and administered aspects of Summer conference housing operations Significant Accomplishments
- Implemented, managed, and coordinated community-specific new judicial process for graduate staff
- Organized conference housing for approximately 4000 summer guests

Residence Hall Director, Mysch and Hurst Halls Office of Housing and Residence Life, Ball State University, North Dining Hall, Muncie, IN 47306

Public, 4-year regional institution of approximately 18,000 students, approximately 5,000 beds on campus.

- Managed residence community for 426 traditional-age students in a co-educational environment, including hall council advising, hall desk operation, community occupancy management, adjudicated student discipline hearings, and sanctions
- Supervised and evaluated one graduate student/assistant residence hall director, 8 resident assistants, 1 administrative assistant, 12 desk assistants, and 8 residence hall ambassadors
- Freshmen Connections Learning Team Member with faculty and professional staff members
- Developed connections with the approximately 10 faculty members connected with first-year student courses
- In-hall room assignments coordinator to assign students and manage room change requests
- Implemented community-specific summer conference housing

Significant Accomplishments

- Oversaw hall programming for students under the Cardinal Living / Learning Community model and the Wellness model of development with the Fisher Institute for Wellness
- Worked with five learning communities each academic year to assist students in connecting their learning in the classroom with real-life learning environments
- Successfully chaired recruitment and selection of participants for the department's Resident Advisor positions

SELECT RECENT COMMITTEES AND CONSULTING EXPERIENCES

Behavior Intervention Team (BIT)

Program Review Team, University of Tennessee-Knoxville, University Housing

Program Review Team, Colorado School of Mines, Residence Life, chair

Nov. 2023—Mar. 2024

Nov. 2023—Mar. 2024

Director of Student Counseling Services, search chair

MSU DSA Professional Development Committee

July 2023 – Dec. 2023

August 2019-May 2022

Adjunct faculty, HED 8113: Administration of Student Personnel Services in Higher Education,

Mississippi State University

Spring 2020

Director of Disability Support Services, search chair

July 2020 – Dec. 2020

RECENT PROFESSIONAL AFFILIATIONS, LEADERSHIP, INSTITUTES, PRESENTATIONS, AND HONORS

Association of College and University Housing Officers-International (ACUHO-I) 1995-Present

Program Committee
Program Committee, Career Connections
Nominations Committee, member
Leadership Academy, mentor
ACUHO-I/NASPA Certification Practice Analysis

October 2024 - Present
January 2024 - June 2024
March 2022-June 2023
August 2021-May 2022
April 2021-July 2022

National Training Institute of Housing Officers (NHTI), faculty 2016

National Association of Student Personnel Administrators (NASPA) 1996-1997, 2004-Present

NASPA Region III Mid-Manager Institute (MMI), participant 2005

Southeastern Association of Housing Officers (SEAHO) 2000-Present

SEAHO Fireside Chat, coordinator 2025

President (President-Elect and Past President) February 2020-March 2023

Conference Coordinator, 2019 SEAHO Annual Conference Feb. 2017-Feb. 2020

SEAHO Regional-Entry Level Institute (RELI), faculty

2016

Director of the Year, Division of Student Affairs, Mississippi State University

May 2019

SELECT PRESENTATIONS AND PUBLICATIONS

Allard, D. with M. Hertlein and K. Wagner (2024, June). *A Fresh Perspective: Exploring a New Model for First Year Housing*. ACUHO-I Annual Conference, Milwaukee, WI.

Allard, D. with Walicki, E.J. (2024, February). *Charting a Budgetary Journey in Housing*. SEAHO Annual Conference, Charleston, SC.