

DEREK A. JACKSON
Associate Vice President for Community Building
Kansas State University

Education

Ph.D. Student Affairs in Higher Education, December 2015

Kansas State University
Manhattan, Kansas

M.S. Student Counseling and Personnel Services, May 1992

Emphasis in Administration
Kansas State University
Manhattan, Kansas

B.S. Social Science, May 1989

Emporia State University
Emporia, Kansas

Work Experience

Associate Vice President Community Building – Division of Academic Success and Student Affairs

Kansas State University (2015 – Present)

Responsible for the supervision of the following Student Life departments:

Fraternity and Sorority Life with 3 fulltime and 3 graduate students, Parents and Family Program and Center for Student Involvement. Student Union with 50 fulltime staff and 150 student employees and an operating budget of \$6 million. Responsible for all of the duties as Director of Housing and Dining Services.

Previous departments supervised: Child Development Center, a 250-student center with 70 fulltime staff and 70 student staff and an operating budget of \$2.2 million, Student Recreation Center, the center has 300,000 sq. ft. of space with 15 fulltime staff and more than 200 student staff and an operating budget of \$4 million. Health Center with 75 fulltime medical staff and an operating budget of \$11million Counseling Center with 20 psychologists and therapist with an operating budget of \$1.2 million.

Director, Housing and Dining Services

Kansas State University (2011-Present)

Responsible for all aspects of a comprehensive Housing and Dining operation with more than 5500 residents in 10 residence halls, 2 scholarship/honors houses and 1100 apartment bedrooms, 3 dining centers, 2 restaurants, 2 cafes, 5 retail convenience/bakery stores; support more than 350 fulltime employees along with their administrative needs, including budgets totaling \$60 million. Recently we constructed a new residence hall and dining center totaling \$76 million. Completed the acquisition of an off campus property that was renovated and converted into a new student housing. Completed \$12 million phase 2 of Jardine Apartments adding an additional 3 buildings with 150 bedrooms and 500 parking stalls.

Direct reports: Director for Dining Services, Director for Housing Student Life, Director for Director for Administrative Services, Director for Facilities Management, Director for Retail and Catering Services, Human Resource Manager and Executive Assistant to the Director

Indirect Reports

350 full-time staff and over 1200 student employees

Associate Director, Housing & Dining Services for Administrative Services and Residence Life

Kansas State University (2007 – 2011)

Responsible for all aspects of administrative services and residence life for a department with more than 5300 residents in 10 residence halls and 1100 apartment bedrooms, 3 dining centers, and 4 retail convenience/bakery stores; support more than 250 fulltime employees along with their administrative needs, including budgets totaling \$35 million, accounts receivable, accounts payable, purchasing approvals, residence hall occupancy management, human resources, payroll, and information technology. Responsible for customer service delivery and interaction with student, parents, and campus departments and services.

Served as a liaison with the following university offices: Athletics, Office of International Programs, Campus Police, Office of Student Life, Computing and Network Services, Lafene Health Center, and Parking Services.

Direct reports: Accounting Manager, Human Resource Manager, Information Technology Manager, Assistant Director for Residence Life, Coordinator of Enrollment Management and Academic Affairs, Coordinator for Leadership Development and Coordinator for Conference Services.

Indirect Reports

25 full-time staff and over 300 student employees.

Assistant Director of Housing and Dining Services for Residence Life

Kansas State University (1997- 2007)

Managed 10 residence halls with approximately 3800 residents. Responsible for all aspects of the residence life area including the following: supervision of professional and paraprofessional staff, student support budget of \$250,000, staff selection and training, student development, crisis management, educational programming, EDCEP 311 course instruction, student conduct, summer conferences, customer service, residential computing, enrollment management, residence life expenditures, long range planning and serve on the department management team.

Direct Reports:

7 Residence Life Coordinators, Coordinator for Leadership Development, Coordinator for Enrollment Management and Academic Affairs, Coordinator for Residential Computing, Administrative Support Secretary

Indirect Reports:

11 Graduate Assistants (graduate students in College Student Personnel), 72 Resident Assistants, 7 Multicultural Assistants, 130 Community Assistants (Desk Assistants)

Residence Life Coordinator, Hill Community

University of Georgia (1993 - 1997)

Managed an area of 6 residence halls with 1400 students, a yearly operational budget of \$2.5 million and hall council accounts of \$25,000. Responsible for the following: educational programming, student conduct, room assignments, staff selection and training, customer service, facilities management, custodial services, maintenance, supply purchasing, renovations, long-range planning, management and upkeep of the department swimming pool.

Direct Reports:

3 Graduate Resident Hall Directors, 1 Graduate Resident for Administration, 1 Secretary, 1 Custodial Supervisor, 1 Pool Manager,

Indirect Reports:

4 Lifeguards, 2 Recycling Coordinators, 24 Resident Assistants, 3 CLASS Advocates, 30

Desk Assistants, 10 Night Security Staff, 13 Custodians, 16 Student Painters.

1996 Summer Olympic Building(s) Director, Hill Community

University of Georgia (June and July 1996)

Responsible for 3 buildings housing Athletes, Venue Games Officials, Security Personnel and Distinguished Guests. Oversaw day to day hotel operation that included daily room cleaning, linen service, hospitality desk, and 24 hour custodial service. Worked with Olympic Security to secure building and train staff on security procedures.

Conference/Orientation Coordinator, Hill Community

University of Georgia (Summers 1993-1996)

Served as Department of Housing representative with each conference to assist in planning and scheduling. Responsible for check-in, check-out, billing, and facilities for up to 900 conference residents.

Hall Director, Haymaker Hall

Kansas State University (1990 - 1993)

Managed a hall of 650 men. Advised Hall Government, Judicial Board and individual students. Administered HGB budgets of \$10,000 and director's budget of \$2000. Supervised, 1 Graduate Assistant, 13 Resident Assistants, 25 Desk Staff, and 10 Weight room assistants.

Hall Director, Putnam Hall

Kansas State University (1989-1993)

Managed a Special Interest Hall for Intensive Study and Educational Programming, housing 220 coed students. Supervised 4 Resident Assistants. Performed similar functions as above Hall Director position.

Head Resident Assistant, Twin Towers

Emporia State University (1987-1989)

Undergraduate Hall Director position responsible for supervising 6 Resident Assistants along with performing functions of a Resident Assistant for one floor. Served as the primary senior staff on duty for a complex of 3 buildings.

Resident Assistant, Twin Towers

Emporia State University (1986-1987)

Teaching Experience

NASPA IV West Mid-Level Institute – 2018

Academic Impressions Capital Projects Workshop – 2016 and 2017

ACUHO-I Senior Housing Officer Institute – 2016

Faculty - Student Housing Training Institute – South Africa 2012, 2019 - 2024

Stellenbosch University, South Africa

Instructor, EDCEP 311 Guidance for the Para-Professional

Kansas State University, 2002

Kansas State University, 1998
Leadership Studies for First Year Students.

Instructor, Resident Assistant and CLASS Advocate Class

University of Georgia, 1993-1997

Taught a Peer Helping and Development Theory class designed for new staff.

Professional Memberships and Involvement

ACUHO-I - Association of College and University Housing Officers –International, Co-Director Roelf Visser Student Housing Training Institute 2020-2025

ACUHO-I - Association of College and University Housing Officers –International, Executive Board member 2017-2019

ACUHO-I - Association of College and University Housing Officers – Executive Board Nomination and Selection Committee 2020

UMR-ACUHO - Upper Midwest Region-Association of College and University Housing Officers, 1990-Present

ACPA – College Student Educators International, 1994-2008

SEAHO – Southeast Association of Housing Officers, 1993-1997

ACUHO-I Research and Assessment Committee, 2010-Present

ACUHO-I Assessment Development Planning Dacom Process, 2010

UMR-ACUHO Tradition and Recognition Committee, 2008-Present

ACUHO-I Benchmarking Committee Chair, 2008-2009

UMR-ACUHO President, President Elect and Past President, 2006-2008

UMR-ACUHO Member-At-Large, 2003-2005

ACUHO-I – Membership Committee, 2005-2006

UMR-ACUHO Comprehensive Training Committee, 1998–2003

ACPA Commission III Directorate Body Chair, 2002-2004

ACUHO-I Professional Standards Committee, 2002-2003

ACUHO-I Host Committee, 2001

ACUHO-I Internship Committee, 2001

ACUHO-I Academic Initiative Committee, 2000

ACPA Commission III Directorate Body Member, 1994-1998

ACPA Commission III Directorate Body Vice Chair, 1997-1998

SEAHO 1998 Planning Committee, 1996-1997

ACPA Mid Management Seminar - Politics and the Campus Environment, 1996

SEAHO Human Relations Committee, 1994-1995

SEAHO Membership Committee, 1993-1994

National Housing Training Institute (NHTI), 1994

UMR-ACUHO Case Study Award Winner, 1990

Publications, Programs, Workshops and Keynotes, Presented

(Many of the following presentations were presented in collaboration with colleagues from K-State and other universities)

ACUHO-I Closing Sprint Session Presenter “But Why” 2023

Recruitment of Staff - ACUHO-I Virtual Roundtable Presenter 2013

“Building from Scratch for the New Professional” UMR-ACUHO 2013 Top 5 Award Program

Campus Housing Management Staffing and Leadership – ACUHO-I –Co-Authored Chapter on Staff Recruitment and Retention of Staff. 2012

Keynote, Central Missouri Student Affairs New Professional’s Conference 2010

Implementing MAP-works workshop, UMR-ACUHO 2010

Supervising Full-Time Staff, Round-table presentation, UMR-ACUHO 2010

Collaborations between Housing Offices and International Student Services, NAFSA 2010

Collaborations between Housing Offices and International Student Services, UMR-ACUHO 2009

EBI Benchmarking Workshop, ACUHO-I 2009

Academic Advising in the Residence Halls, NACADA Webinar 2008

Enrollment Management and Housing a Dynamic Partnership, ACUHO-I 2006, 2007

Dr. to B Maybe Someday, UMR-ACUHO 2005

Enrollment Management and Housing a Dynamic Partnership, UMR-ACUHO 2005, 2006

How do you Move Up and get a Higher Position in Residence Life, UMR-ACUHO 2005

Who’s the Boss Supervision Presentation, ACUI Union Directors 2005

What Can You DO to Keep Professionals in the Field, UMR-ACUHO 2003, Workshop 2004 Life Crisis, UMR-ACUHO 2002

Living in With Others, UMR-ACUHO 1999

Transitioning Skills for New Mid Level Professionals, UMR-ACUHO 1998, 1999

Making the Connection Living in K-State Residence Halls, Symposium on the Retention and Recruitment of Students of Color, University of Kansas 1999

Examining Multicultural Student Needs in a Residence Hall Environment: Putting a Plan into Action, UMR-ACUHO 1998

You Can Do This for a Living, NACURH 1998, Selected as a Top 33 Program

Motivating Student Employees, KSU Dining Services Supervisor Training 1998

Developing Leadership in Jobs, KSU Leadership Conference 1998

Synergistic Supervision, UGA GR Training 1996

Crisis Intervention, UGA GR Training 1995

Performance Evaluation, UGA GR Training 1994

Being a Man in the 90's: Dealing with Gender Differences in Developing Leaders, KSU Professional Staff Development Seminar 1992

Liability Issues Facing Hall Directors, KSU Professional Staff Development Seminar 1991

Dealing with Difficult Residents, KSU Resident Assistant In-Service Training 1991

Stress Relief for Resident Assistant, KSU Resident Assistant Training Class 1991

Burnout, is the Fire Really Out?, KSU Professional Staff Development Seminar 1990

Mid Year Blues, KSU Resident Assistant In-Service Training 1990

Campus Committees and Activities

Kansas State University

Strategic Scholarship Taskforce 2024- present
Conference and Event Taskforce 2025 – present
Campus Master Planning Committee – 2024 – present
Scholarship Advisory Taskforce 2022- present
Emergency Planning Taskforce 2021- present
North Campus Master Planning Committee – 2014- 2015
Flint Hills Regional Transportation Administration – Chair and Kansas State Representative
Campus Wide Beverage Negotiation Committee – 2014- Present
Co-Chair International Students and Housing Committee 2010-Present
Campus Planning and Advising Committee – 2013- Present
Vice President of Human Capital Selection Committee – 2014
Presidents Commission for Campus Sustainability 2013-2014
K-State First Committee 2010 – 2014
Honors Program Director Search Committee - 2013
Campus Parking Committee 1997– 2012
Campus Crisis Response Team 1997–2012
Conflict Coaching Training 2011
Campus Bike Education and Safety Committee 2011
International Student Parents Week Planning Committee 2010-2011
Director of Counseling Services Search Committee 2010
Campus Cable TV Bid Committee 2009-2010
Pandemic Flu Committee Member 2007–Present
First Year Experience Provost Task Force 2007-2009
Campus Security Task Force 2008-2009
Police Commander Search Committee 2007
Honor Council Member 2004-2007
Faculty Senate 2002–2006
Campus Non-Violence Committee 2000-2002
Leadershape Faculty 2000
Police Lieutenant Search Committee 1997
Women’s Center Director Search Committee 1997

University of Georgia

Student Affairs Student Leadership Development Initiatives 1997
Leadershape Advisor 1995
Leadership UGA Steering Committee 1995-1996
Team Excellence Training (TQM) 1995
Brumby Hall TQM Clean Team, Facilitator 1995-1997
ADAPT (ADA Planning Team) 1994-1997
ACPA/Oshkosh Interview Screening Committee 1994-1997
Graduate Resident Selection Committee 1993-1997
Summer Conference Planning Team 1993-1997
GR, RA/CA Training Committee 1993-1997
Custodial Foreman Search Committee, Chair 1996
1996 Olympic Housing Planning Committee 1993-1996
CAC (Custodial Advisory Committee) 1993-1996
Area Maintenance Supervisor Screening Committee 1995
TMA (The Maintenance Authority) Work Order Program Development Committee 1995

Adult Learning Coordinator Search Committee 1994

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Early Professional Experiences Kansas State University and Emporia State University

Association of Residence Halls (ARH) Advisor 1991-1993

Campus Leadership Development KSU 1992

Faculty Senate Academic Affairs Committee KSU 1992

Faculty Senate Student Representative KSU 1991-1992

Student Senator KSU 1991-1992

Hall Director Orientation and Training Coordinator, KSU 1992

Assistant Director of Housing Search Committee KSU 1992

KSU-Salina New Residence Hall Design Committee KSU 1991

Coordinator of Leadership Development Search Committee KSU 1991

Hall Director Search Committee KSU 1991

Residence Life Administrative Assistant KSU 1990

Student Athlete Housing Committee KSU 1990

University Athletic Council ESU 1989

Honors

UMR-ACUHO Robert E. Mosier Professional Enrichment Award 2009

This Award recognizes a housing professional who has made outstanding contributions to the professional development of colleagues, has an established record of involvement within professional organizations at the local, state and national level and has exhibited commitment to enhancing skills, knowledge and motivations of fellow professionals.

ACUHO-I Foundation of Excellence 2008

This is recognition received for outstanding work in the housing field and specifically for the UMR-ACUHO and ACUHO-I associations.

Community Activities and Interests

Area Transit Authority Board Member – 2013 - Present

Rock Spring Ranch 4-H Center Advisory Committee 2012-2019

High School and Collegiate Softball Umpire

Missions Trips to Haiti

UFM Community Garden Committee Member

Christian Church Small Group Leader and Welcome Team Member

Hobby Farmer

Husband and Father, Wife Michella, Children: Anna (Husband Mike), Elise

