

Last Updated: March 17, 2026

TITLES	TYPE	TARGET AUDIENCE	CORE COMPETENCY
Mid-Level Forum	Pre-Conference Session	Mid-Level Leaders	Foundations
SHO Forum - Small	Pre-Conference Session	Senior Leadership	Foundations
SHO Forum - Large	Pre-Conference Session	Senior Leadership	Foundations
Tour: Flamingo Crossings Village -- Home to Students on Disney's College Program	Pre-Conference Session	All	Residential facilities
Leveraging Partnerships and Reimagining the Move-In Processes	Pre-Conference Session	Mid-Level Leaders	Ancillary partnerships
Integrating Insight and Impact: How Review and Reflection Drive Strategic Growth	Pre-Conference Session	Senior Leadership	Foundations
Entry-Level & Advancing Pro Forum	Pre-Conference Session	New & Advancing Professionals	Foundations
Global Symposium	Pre-Conference Session	All	Foundations
The Higher Education Challenge: Navigating Campus Politics	Pre-Conference Session	Mid-Level Leaders	Foundations
Advancing to Senior Housing Leadership: Navigating Career Paths, Skills, and System Dynamics	Pre-Conference Session	Mid-Level Leaders	Foundations
Forged in the Fire: Rebirth and Reclamation for Diverse Professionals in Higher Education	Pre-Conference Session	Advancing Professionals (3-7 years)	Foundations
Service Design for Housing Operations: Reimagining Departments and Processes	Pre-Conference Session	Mid-Level Leaders	Business management
The Critical Role Housing Professionals in Design & Construction	Pre-Conference Session	Senior Leadership	Residential facilities
Skyfactor User Group	Standard Interested Session	All	Student learning and development
Empowering Women in Housing: Speed Mentoring	Roundtable	Advancing Professionals (3-7 years)	Foundations
People Before Products: The Power of Connection Across HRL Ecosystem	Panel	Mid-Level Leaders	Ancillary partnerships
Third Places in Residence Life: A Practical Lens to Reduce Isolation	Standard Interested Session	Senior Leadership	Student learning and development
Why isn't anyone doing anything about this? Understanding Power and Politics in the Workplace	Standard Interested Session	Advancing Professionals (3-7 years)	Foundations
Demystifying Strategic Planning: Turning Gaps into Goals	Standard Interested Session	Mid-Level Leaders	Foundations
Residence Halls as Inclusive Campus Community Resources	Standard Interested Session	Mid-Level Leaders	Residential facilities
Curiosity & Emotional Intelligence for Transformational Leadership	Standard Interested Session	Advancing Professionals (3-7 years)	Human resources
Imagineering Campus Magic: Disney Lessons for the Residential Experience	Standard Interested Session	Mid-Level Leaders	Business management
Mirror, Mirror: A Supervisor's Guide to Self-Awareness	Standard Interested Session	New Professionals (0-3 years)	Human resources
Contributions Beyond Cleaning: How Custodial Staff Support Residents	Standard Interested Session	Senior Leadership	Residential facilities

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Building a Sense of Belonging on a College Campus	Standard Interested Session	Mid-Level Leaders	Student learning and development
Leading Through Scarcity: The Global South Thriving Amid Crisis, Cuts, and Chaos	Standard Interested Session	Mid-Level Leaders	Business management
Faithful, Traitor or Teammate? Turning Reality TV into Innovative Collaboration	Standard Interested Session	New Professionals (0-3 years)	Student learning and development
The Future of Greek Housing: Inclusive, Campus-Integrated Models	Standard Interested Session	Senior Leadership	Residential facilities
The AI Quest: Solving Campus Housing Challenges Together	Standard Interested Session	Advancing Professionals (3-7 years)	Business management
SHO Pathway -- An Integrated Approach to Protecting our Students: Best Practices in Risk Management	Standard Interested Session	Senior Leadership	Emergency management
Breaking the Cycle: Community as the Core of Our Work	Roundtable	Advancing Professionals (3-7 years)	Foundations
The Certainty of Uncertainty: Planning & Delivering Student Housing Amid Volatility	Panel	Senior Leadership	Residential facilities
Navigating Culture & Building Community Across Difference	Standard Interested Session	Mid-Level Leaders	Human resources
Keep Calm and KPI On	Standard Interested Session	Mid-Level Leaders	Foundations
Illuminating the Path: Strategic Planning for the Whole Team (for Dummies)	Standard Interested Session	Senior Leadership	Foundations
From Firefighting to Forecasting: Mastering the Capital Planning Framework	Standard Interested Session	Senior Leadership	Residential facilities
From Guidelines to Engagement: Strengthening Your Housing Brand	Standard Interested Session	Mid-Level Leaders	Business management
Still Human: Leadership & Algorithms	Standard Interested Session	Mid-Level Leaders	Business management
Where's my (campus) home?! Navigating Careers Across Housing Models	Standard Interested Session	Advancing Professionals (3-7 years)	Public Private Partnerships
Employee Engagement and Mid-Level Student Affairs Staff	Standard Interested Session	Mid-Level Leaders	Human resources
Navigating Student Employee & RA Unionization: Lessons from the Field	Standard Interested Session	Mid-Level Leaders	Human resources
From Numbers to Narratives: Transforming the Purpose of ResLife Programs	Standard Interested Session	Mid-Level Leaders	Student learning and development
Choose Your Own Adventure: A Conference-Style Approach to RA Training	Standard Interested Session	Mid-Level Leaders	Student learning and development
Beyond Housing: How Community Management Transforms Residential Life Teams	Standard Interested Session	Mid-Level Leaders	Student learning and development
SHO Pathway -- Housing Master Planning: Visioning your campus for the next 20 years	Standard Interested Session	Senior Leadership	Residential facilities
Middle Ground, Major Impact: Roundtable Discussion for Mid-Level Leaders	Roundtable	Mid-Level Leaders	Human resources
Unreasonable Hospitality: Beyond One-Size-Fits-All Service	Panel	Advancing Professionals (3-7 years)	Business management
Who Owns the Meal Plan? Governance as a Tool for Alignment	Standard Interested Session	Senior Leadership	Dining

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Breaking the Formula: Designing for Belonging at the Nexus of Housing	Standard Interested Session	Senior Leadership	Residential facilities
Why Motivation Fails (and What Works Instead)	Standard Interested Session	Mid-Level Leaders	Business management
More Than Mail: Building Community & Raising Funds Through Student-Centered Care Packages	Standard Interested Session	Mid-Level Leaders	Student learning and development
AI as a Partner: Leveraging Copilot to Advance Assessment & Housing Practices	Standard Interested Session	Advancing Professionals (3-7 years)	Foundations
Moving On Up: Stepping Into Leadership With Purpose as Black Women in Housing	Standard Interested Session	Advancing Professionals (3-7 years)	Foundations
Not Climbing, Still Contributing: The Work of Seasoned Professionals	Standard Interested Session	Mid-Level Leaders	Human resources
The Hidden Curriculum of Supervision: Naming and Undoing White Supremacy	Standard Interested Session	New Professionals (0-3 years)	Student learning and development
Teaching Connection: Training RAs to Build Meaningful Relationships	Standard Interested Session	Advancing Professionals (3-7 years)	Student learning and development
Moving Away from RAs: Reimagining & Implementing New Student Staff Roles @ Colorado State University	Standard Interested Session	Mid-Level Leaders	Human resources
Not Just Housing: Resident Directors in the Case Management Ecosystem	Standard Interested Session	Mid-Level Leaders	Emergency management
Georgia Tech Peterson Residence Hall: Inclusive Campus Living	Standard Interested Session	Senior Leadership	Residential facilities
SHO Pathway -- Hawkeye Work Grant: A Partnership that Promotes Student Success	Standard Interested Session	Senior Leadership	Dining
Integrating AI Into Housing Operations: What Housing Leaders Must Consider	Roundtable	Mid-Level Leaders	Foundations
Senior Housing Officer Reflections	Panel	Senior Leadership	Foundations
Navigating Off-Campus Housing: Institutional Roles, Risks, and Responsibilities	Standard Interested Session	Senior Leadership	Business management
Illuminating and Innovating Best Practices in Residence Hall Design	Standard Interested Session	Senior Leadership	Residential facilities
Beyond Blueprints: Addressing Accessibility and Trauma through Care in Action	Standard Interested Session	Mid-Level Leaders	Residential facilities
Environment Matters: Redesigning Spaces that Promote a Sense of Community	Standard Interested Session	Advancing Professionals (3-7 years)	Residential facilities
Navigating the Legacy- Leading Inherited Teams	Standard Interested Session	Mid-Level Leaders	Human resources
Where They Belong: Uplifting First-Generation Journeys Through Global Residential Community	Standard Interested Session	Advancing Professionals (3-7 years)	Student learning and development
Blending Care into Conduct: A Holistic Approach to Managing Student Conduct and Promoting Success	Standard Interested Session	Mid-Level Leaders	Student learning and development
Growing Developmental Capacity: Supervision for a Changing Workforce	Standard Interested Session	Advancing Professionals (3-7 years)	Human resources
Navigating Student Emotions in Housing Processes	Standard Interested Session	Advancing Professionals (3-7 years)	Business management
Fire Safety: 26 years after the Seton Hall fire	Standard Interested Session	Advancing Professionals (3-7 years)	Residential facilities

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Writing for Talking Stick	Standard Interested Session	All	
SHO Pathway - Evaluating from Within and Beyond: Conducting a CAS Review and Lessons Learned	Standard Interested Session	Senior Leadership	Foundations
Building for Belonging and Affordability: Innovative Housing Solutions for the Urban Campus	Standard Interested Session	Senior Leadership	Residential facilities
Breathing New Life into the First Year Experience	Standard Interested Session	Senior Leadership	Residential facilities
Brick by Brick: For Us, By Us. Designing Villages to Engage the Power of Community	Standard Interested Session	Advancing Professionals (3-7 years)	Foundations
Reimagining the Hall Director: The Residential Coordinator Model at Colorado State University	Standard Interested Session	Mid-Level Leaders	Human resources
Curating a culture of care for Black women: Sisterhood and Allyship	Standard Interested Session	Mid-Level Leaders	Human resources
Retention Starts at Home: Residence Life's role in unregistered student outreach	Standard Interested Session	Mid-Level Leaders	Student learning and development
Smooth Moves: A Data-Informed Rethink of the Room Change Experience	Standard Interested Session	Mid-Level Leaders	Business management
From Vendor to Developer: How LSU and RISE Continue to build a Lasting Housing Partnership	Standard Interested Session	Senior Leadership	Public Private Partnerships
Aspiring AVPs: What I Wish I Knew Before Stepping into Senior Leadership	Panel	Senior Leadership	Business management
Post-its, Pizza, and Purpose: Agile Methods for Large-Scale Residential Events	Standard Interested Session	Mid-Level Leaders	Business management
Charging Student Life: Sustainable Micro-Mobility Solutions in Housing	Standard Interested Session	Senior Leadership	Residential facilities
Have I Not Given Everything? Utilizing Anger As a Tool for Advocacy & Self-Restoration	Standard Interested Session	Advancing Professionals (3-7 years)	Human resources
From Programming to Relationship Building: A Case Study of KCE at Texas Lutheran University	Standard Interested Session	New Professionals (0-3 years)	Student learning and development
Beyond the Committee: Building Power User Governance to Strengthen Housing Operations & Technology	Standard Interested Session	Senior Leadership	Business management
Navigating Conflict: Stages of Conflict in College Campus Roundabouts	Standard Interested Session	New Professionals (0-3 years)	Emergency management
SHO Pathway - College Town Magic	Standard Interested Session	Senior Leadership	Residential facilities
Navigating Spaces You Didn't Create: Leading Established Residential Teams Mid-Year	Roundtable	New Professionals (0-3 years)	Student learning and development
The World Cup of Residence Life: Global Tactics for Student Success	Panel	Mid-Level Leaders	Student learning and development
Building Beyond Boundaries: An Intersegmental Model for New Campus Housing	Standard Interested Session	Senior Leadership	Residential facilities
Connecting Across Difference: A CCC Dialogue Experience	Roundtable	Advancing Professionals (3-7 years)	Student learning and development
Content is King: How Careful Planning and Training Can Build a Successful Storytelling Team	Standard Interested Session	Senior Leadership	Business management
Safer Dorms, Smarter Inspections: A Standalone Health & Safety Model	Standard Interested Session	Senior Leadership	Residential facilities

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From Friction to Flow: Strengthening the Campus Home Through Smarter Housing Operations	Standard Interested Session	Senior Leadership	Business management
Please Tell My Mom I'm Fine	Standard Interested Session	Mid-Level Leaders	Foundations
RAPID Results: Making Decisions That Stick (and Get Everyone on Board!)	Standard Interested Session	Mid-Level Leaders	Foundations
Divided We Thrive: Balancing the RA Role through Specialization	Standard Interested Session	Advancing Professionals (3-7 years)	Human resources
Telling Our Stories: Women, Resilience, and the Work of Housing & Residence Life	Standard Interested Session	Mid-Level Leaders	Human resources
The LLC Clinic: Diagnosing & Strengthening Your Living Learning Communities	Standard Interested Session	Advancing Professionals (3-7 years)	Student learning and development
HBCU Housing as a Cultural Nexus of Learning, Wellness, and Belonging	Standard Interested Session	Senior Leadership	Student learning and development
SHO Pathway - Data-Driven Renovation: Optimizing Student Outcomes to Maximize Value	Standard Interested Session	Senior Leadership	Residential facilities
Finding Your Footing: A Peer Roundtable for New Senior Housing Officers	Roundtable	Senior Leadership	Foundations
Navigating Housing Renewal at Small Private Universities	Panel	Senior Leadership	Residential facilities
Tech with a Human Touch: Balancing Efficiency and Empathy in Housing Operations	Standard Interested Session	New Professionals (0-3 years)	Business management
Sensory Support Spaces in Residence Halls: Design for Wellbeing	Standard Interested Session	Senior Leadership	Residential facilities
Showtime! Maximizing your time with parents & students at orientation	Standard Interested Session	Mid-Level Leaders	Business management
They Will Tell You: Using Assessment to Improve Student Staff Training	Standard Interested Session	Mid-Level Leaders	Foundations
From 1,000 to 10,000: Designing Housing Processes That Scale	Standard Interested Session	Advancing Professionals (3-7 years)	Foundations
Bridging Generations: Practical Supervision Strategies for Housing & Residence Life Teams	Standard Interested Session	Advancing Professionals (3-7 years)	Human resources
Training Transformed - Hybrid Training for Engaged RAs	Standard Interested Session	Advancing Professionals (3-7 years)	Student learning and development
The Loneliness Lens: Rethinking Systems, Students, and Residential Belonging	Standard Interested Session	Advancing Professionals (3-7 years)	Student learning and development
Financial Stress, Student Success, and the Role of Campus Housing	Standard Interested Session	Mid-Level Leaders	Student learning and development
Bridging the Gap: Accommodating Religious Identity in Housing	Standard Interested Session	Mid-Level Leaders	Foundations
Protecting Your Peace: Navigating the Multi-faceted Labor of a Black Administrator	Standard Interested Session	Advancing Professionals (3-7 years)	Foundations
Who, me? Are you sure? Impostor Syndrome in Residence Life & Housing	Roundtable	Advancing Professionals (3-7 years)	Human resources
SHO Pathway - Hotel, Motel, New Hall on The Hill: Transforming a Hotel into a Residence Hall in a Housing Crisis	Standard Interested Session	Senior Leadership	Business management
NIL Housing: Strategic Asset or Campus Cultural Divide?	Roundtable	Senior Leadership	Business management

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Rewind & Fast-Forward: Housing Reinvestment in a Historic Campus Core	Panel	Senior Leadership	Residential facilities
Beyond Small Talk: Elevating Intentional Conversations into Data-Driven Retention Wins	Standard Interested Session	Mid-Level Leaders	Student learning and development
Cultivating a Two-Way Street: Mutual Growth in the Supervisor's Supervisee Relationship	Standard Interested Session	Mid-Level Leaders	Foundations
At the Intersection: Race, Generational Dynamics, and Professional Identity in Black Housing Leaders	Standard Interested Session	Mid-Level Leaders	Foundations
Micro-Surveys, Major Impact: Early Intervention in Residence Life	Standard Interested Session	Advancing Professionals (3-7 years)	Foundations
BELIEVE Like Lasso, ACT Like Janine: A Morale-Building Model for Leaders in the Middle	Standard Interested Session	Mid-Level Leaders	Human resources
Flipping the Script: Student-Centered Strategies for RA Training	Standard Interested Session	Advancing Professionals (3-7 years)	Human resources
Planning for the Progression of Student Development and Student Housing Design	Standard Interested Session	Advancing Professionals (3-7 years)	Residential facilities
Not All Intentional Programming Has to be a Residential Curriculum	Standard Interested Session	New Professionals (0-3 years)	Student learning and development
A Change is Gonna (Need to) Come	Standard Interested Session	Senior Leadership	Human resources
Care Where Students Live: Embedded Counseling and Case Management	Standard Interested Session	Mid-Level Leaders	Student learning and development
There Is Life After This: Navigating Job Loss, Transition, and Renewal in Housing	Standard Interested Session	Senior Leadership	Human resources
A Tale of Two Strategic Housing Communities - First Generation & Affordable Student Housing at TXST	Standard Interested Session	Senior Leadership	Residential facilities
Writing for the Journal	Standard Interested Session	All	
SHO Pathway - MSU Learning Development Program	Standard Interested Session	All	Human resources
New Director at a New School: A Panel Discussion about Transitions to a New Role	Panel	Mid-Level Leaders	Human resources
Demystifying Public-Private Partnerships in Campus Housing: Models, Methods, and Money Matters	Standard Interested Session	Senior Leadership	Public Private Partnerships
Listen. Reflect. Resolve.	Standard Interested Session	Mid-Level Leaders	Foundations
Building Belonging Where Students Live: Affinity Groups in Residence	Standard Interested Session	Mid-Level Leaders	Foundations
From Passion to Projects: Purpose and the Path Ahead	Standard Interested Session	New Professionals (0-3 years)	Human resources
Optimizing Inclusion & Belonging for Neurodivergent Students on College Campuses	Standard Interested Session	Advancing Professionals (3-7 years)	Student learning and development
From Disappointment to Momentum: Rethinking Setbacks in the Leadership Journey	Standard Interested Session	Mid-Level Leaders	Foundations
Leadership Academy Capstone	Standard Interested Session	All	Foundations
SHO Pathway - NIL & The Athlete Home: Designing for Performance and Well-Being	Standard Interested Session	Senior Leadership	Residential facilities

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Case Studies in Crisis Response and Care Management	Roundtable	Mid-Level Leaders	Emergency management
Urban Campus Housing Through Strategic Residential Reuse	Panel	Senior Leadership	Residential facilities
A lot of disabilities are invisible; your response to them shouldn't be	Standard Interested Session	New Professionals (0-3 years)	Foundations
#TheMiddleStillMatters: Leadership, Pride, and the Pressure Points of Holding the Middle	Standard Interested Session	Senior Leadership	Foundations
What Would You Guess? Interpreting National Housing Survey Data	Standard Interested Session	Mid-Level Leaders	Foundations
Sunsetting with Care: Closing Buildings Without Losing Trust	Standard Interested Session	Mid-Level Leaders	Business management
Modernizing Residence Life: A Framework for Non-Live-In Success	Standard Interested Session	Mid-Level Leaders	Human resources
Don't Feed After Midnight & Other Strategies for a Positive Employee Culture	Standard Interested Session	Mid-Level Leaders	Human resources
Flipping the Script (and the Classroom) on RA Class: Inspiring Culture Change Through New Processes	Standard Interested Session	Mid-Level Leaders	Student learning and development
Public Policy Advisory Committee Roundtable	Standard Interested Session	All	Foundations
SHO Pathway - Investment in mid-century high-rises: renovate, re-envision, re-activate	Standard Interested Session	Senior Leadership	Residential facilities
When Staff and Student Success Collide: Reclaiming Leadership Capacity	Standard Interested Session	Senior Leadership	Human resources
Into the Unknown: Creating a Wellness Model at the Most Magical Place on Earth	Standard Interested Session	Mid-Level Leaders	Ancillary partnerships
From Spreadsheet to Story: Turning Housing Data into Decisions	Standard Interested Session	Mid-Level Leaders	Business management
It is Lonely up Here!	Standard Interested Session	Mid-Level Leaders	Foundations
Finding Joy in Our Work: Reclaiming Belonging as Educators and Student Affairs Professionals	Standard Interested Session	Mid-Level Leaders	Human resources
How A Residence Hall Gets Built: Decision-Making, Teamwork, & Lessons Learned	Standard Interested Session	Mid-Level Leaders	Residential facilities
Reconceptualizing Interpersonal Conflict among College Roommates	Standard Interested Session	Advancing Professionals (3-7 years)	Student learning and development
Pieces of Us: A Collaborative Critical Autoethnography of Black Women's Experiences and Professional	Standard Interested Session	Senior Leadership	Student learning and development
Mentoring in Meaningful Relationships	Standard Interested Session	New Professionals (0-3 years)	Student learning and development
How Apple TV's "Shrinking" Made Us Better Residence Life Professionals	Standard Interested Session	New Professionals (0-3 years)	Student learning and development

