

EDUCATION

Masters of Education, 2006

Salisbury University, Salisbury, Maryland

Bachelor of Elective Studies, 2000

St. Cloud State University, St. Cloud, Minnesota

EXPERIENCE

Executive Director of Residential Education, University of Southern California, 2026-Present

Director of Residential Education, University of Southern California, 2024-2026

Los Angeles, California

- Oversee responsibilities of Residential Education for Residential Experience, and Care/Conduct for 9,200 occupancy campus
- Supervise two Associate Directors one Business Manager, oversee the supervision of seven Assistant Directors, 15 Community Coordinators, 5 Residential Coordinators, 11 Graduate Coordinators, Administrative Assistant and over 200 student staff members
- Serve on the Student Life leadership team for strategic direction of the entire department
- Serve as a member of the leadership team on call for all Residential Education campus crisis and emergencies
- Manage, the department and endowment budgets and decisions, and creation of MOUs with Student Life units
- Lead the development and implementation of comprehensive departmental assessment plans across residential engagement, student care, conduct, crisis response, and student support services to measure effectiveness and inform strategic decision-making
- Partner with campus stakeholders through the USC Health Promotions Collective to advance institutional well-being priorities and align Residential Education initiatives with university-wide Key Performance Indicators (KPIs) focused on student health, belonging, engagement, and persistence
- Provide direction and responsible for the Faculty-In-Residence program and the engagement initiatives
- Support all Residential Education efforts for training and selection of professional and paraprofessional
- Aided all residential student leadership advisors and RHA, Residential Engagement and belonging initiatives
- Lead Trojan Week Experience and Grad Week initiatives and guide the efforts for 2025 and beyond

Divisional & Campus Involvement

- USC Student Life Council, member
- USC Well-being Collective, member

Director of Residential Education, University of Utah, 2023-2024

Salt Lake City, Utah

- Oversaw responsibilities of Residential Education for Residential Curriculum, and Care /Conduct for 5,500 occupancy campus
- Supervised two Associate Directors, oversee the supervision of four Assistant Directors, eight Resident Directors, two Residential Outreach Coordinators, two Residential Engagement Coordinators, two Residential Community Coordinator and over 160 student staff members
- Served as the senior administrator on call for all Residential Education campus crisis and emergencies
- Managed, directed and decided as well as strategically reduce spending or department budget
- Led all Residential Education efforts for training and selection of professional and paraprofessional
- Advised all residential social justice, student leadership, engagement and belonging, and student experience work
- Directed the efforts of restructuring and revitalizing the residential curriculum to maximize the learning outcome goals and developing key performance indicators including assessment processes
- Served as a representative for the Behavioral Intervention Team, Threat Assessment Team, and Timely Warning committee
- Provided leadership for Living Learning Communities and partnerships for Residential Education
- Participate in University Orientation activities to deliver presentations and engagement to incoming students and families
- Assisted the development process of 5,000 additional residential beds from 2023-2028
- Participated in the Housing and Residential Education strategic planning initiatives

Divisional & Campus Involvement

- Campus Engagement and Belonging Taskforce, member
- Public Safety Advisory Committee, member

Director of Residence Life and Housing, Suffolk University, 2017-2023

Boston, Massachusetts

- Oversaw the all responsibilities of Residential Education and Residential Operations for approximately 1,600 occupancy campus
- Supervised two Associate Directors, and one Administrative Assistant; oversee the supervision of four Residence Directors, four Graduate Resident Directors, and over 150 student staff members
- Served on the Administrator on Call rotation for all Residence Life campus crisis and emergencies
- Managed, structure and implement the department budget while contributing to the greater Student Affairs budget
- Oversaw all assignments and occupancy management procedures
- Led all Residence Life efforts for training and selection of Professional, Paraprofessional and Administrative staff
- Served on Dean of Student's cabinet team for Divisional Strategic Planning groups
- Provided vision for the installation and future implementation of the Residential Curriculum experience
- Provided direction for all programmatic efforts around Living Learning Communities and Residential Academic Programs
- Explored opportunities for future Residential Housing site developments in collaboration with a University task force
- Directed operational response and continuity as a key non-medical emergency responder during the COVID-19 pandemic
- Led staffing realignment and budget strategy to sustain operations and adapt to pandemic related disruptions

Divisional & Campus Involvement

- Campus Incident Response Team, member
- Campus Retention Committee, member
- Campus Space Committee, member
- Adjunct Faculty, Sawyer Business School 100 & 200

Senior Associate Director of Residence Life, University of Colorado Boulder, 2016-2017

Boulder, Colorado

- Oversaw the Residence Life operations for approximately 7,050 occupancy campus
- Supervised five Assistant Directors; oversee the supervision of four Area Coordinators, 16 Hall Area Directors, 7 Community Center Coordinators, and over 500 student staff members
- Directed crisis response efforts for entire residence life team as the Senior Administrator on call for the Professional Staff
- Managed overall Residence Life operating and program budgets of 6.3 Million dollars
- Oversaw the occupancy management process of all Residence Life processes and protocols
- Led Residence Life team through strategic planning process with in Housing and Dining Services
- Led the Residence Life structure change for Residence Life based on strategic outlook for department
- Directed all efforts for professional and paraprofessional staff recruitment and training
- Provided direction for all programmatic efforts around Living Learning Communities and Residential Academic Programs
- Revamped and rebuild all student recognition efforts, including the production of an end of the year celebration
- Advised the Residence Hall Association as primary advisor

Divisional & Campus Involvement

- Campus Move-in Committee, member
- Campus Innovation Network, member

Director of Residence Life, Rutgers University - Newark, 2008-2016

Newark, New Jersey

- Oversaw the overall Residence Life program for approximately 2,500 suite and apartment style residents
- Member of the senior management team for the Office of Housing and Residence Life to generate policy decisions
- Supervised five full-time masters level Area Directors; oversee the supervision of four Graduate Assistants, four Assistant Area Directors, and 38 Resident Assistants
- Provided crisis management support as a Senior Administrator on call for the Professional Staff on-call rotation
- Managed overall Residence Life operating and program budgets
- Administer the overall residential judicial system and serve as the final Appeal Officer for all residential judicial cases
- Analyzed assessment data through EBI Residential Satisfaction Survey, to incorporate methods of change throughout department
- Created direction for Living Learning Communities, Business and Honors Communities, and collaborate with Rutgers Honors College and Rutgers Business School for program development
- Built an interface and launch two separate judicial databases, Advocate and Maxient over six years
- Partnered with faculty to initiate the creation of a Faculty Associates program for first year students
- Constructed and provide vision for all educational and social programming requirements on campus

- Responsible for the overall processes of all Professional and Student Staff Training, Recruitment, and Selection
- Established residential security protocols in conjunction with University Public Safety
- Provided IT Support for our Security Program and installment of EasyLobby
- Completed all performance appraisals for Area Director staff and make merit recommendations to Human Resources
- Guided the Summer Conference operations as well as oversee the selection of the Conference Assistant staff
- Provided insight for residential operations for all new residence hall constructions
- Incorporated new protocols during integration process of Rutgers University and UMDNJ
- Advised two student organizations, Residence Hall Association and National Residence Hall Honorary
- Directed the First Year Student residential welcome week activities, and all opening weekend residential move in processes
- Collaborated closely with Student Life, Athletics, Judicial Affairs, Counseling Services, Rutgers Dining for student issues
- Assisted marketing processes of the department, including social media, open house operations, and print and web design
- Supervised and mentor ACUHO-I Interns during the summer sessions and provide housing knowledge and insight

Divisional & Campus Involvement

- Rutgers University Senate, Newark Staff Representative Member
- RUN 101, Adjunct Faculty, Mentor for Price Scholars
- Homecoming Committee, Chair
- LGBT Taskforce, Chair
- First Year Student Experience Committee, Member
- University Staff Recognition Committee, Member

Resident Director, University of Illinois, Chicago, 2006-2008

Chicago, Illinois

- Oversaw the operation of two apartment complexes of 800 upper-class residents
- Supervised one Graduate Assistant Resident Director, 16 Resident Assistants, two Front Desk clerks, two Admin Assistants
- Served on an on-duty rotation to support crisis management protocols (e.g. student deaths, suicides, suicide attempts, marijuana and alcohol violations vandalism, student violence, etc.) for South Campus
- Conducted all judicial hearings for residents and followed up with educational and conduct sanctions
- Collaborated with two Faculty-in-Residents to provide direction for educational and academic programs
- Chaired the Student Staff Selection Committee process for all residential campuses
- Participated in the Student Staff and Professional Staff Training Committee and Professional Staff Recruitment Committee
- Mediated roommate conflicts and provided administrative support for the room change processes
- Assisted the university wide room selection lottery process, and provide contract counseling
- Advised the Apartment Council and the governance budget accounting process

Divisional & Campus Involvement

- Dean of Students Selection Committee, Chair
- University Student Conduct Board, Staff Representative

Resident Director, Salisbury University, 2004-2006

Salisbury, Maryland

- Oversaw the operation of 140 upper-class students, and 250 first year students on separate academic years
- Supervised five Resident Assistants and over see the programming requirements
- Served on an on-duty rotation to support crisis management protocols for campus
- Conducted all first level judicial meetings for residents and followed up with educational and conduct sanctions
- Participated in the Student Staff and Professional Staff Training, Selection and Recruitment Committees
- Advised the Hall Councils and the Residence Hall Association

Divisional & Campus Involvement

- Practicum, University Admissions, Admissions Review Officer
- Practicum, Academic Affairs, Special Projects for the Vice President of Academic Affairs

Resident Director, La Salle University, 2001-2004

Philadelphia, Pennsylvania

- Oversaw the operation of 250 first year students, and 600 upper-class students on separate academic years
- Supervised 12 Resident Assistants and over see the "Leading Strong Communities" plans
- Served on an on-duty rotation to support crisis management protocols for campus
- Conducted all first level judicial meetings for residents and followed up with educational and conduct sanctions
- Participated in the Student Staff and Professional Staff Training, Selection and Recruitment Committees
- Presented cases to the Judicial Appeal Hearing Board as an university representative

Divisional & Campus Involvement

- Collateral Assignment, Multi-Cultural and International Student Affairs

PROFESSIONAL DEVELOPMENT

Association of College University Housing Officers, International (ACUHO-I)

ACUHO-I Executive Board, Director of Inclusion and Equity, 2019
ACUHO-I Foundation Board, Marketing and Educational Outreach Director, 2015-2017
ACUHO-I Foundation Board, Regional Cabinet, 2012-2014
ACUHO-I LGBT Network Chair, 2012-2014
ACUHO-I Internship, University of Illinois at Chicago, 2005

Mid-Atlantic Association of College & University Housing Officers (MACUHO)

MACUHO President, 2012 (Vice President 2011, Past President 2013)
New Jersey Regional Coordinator, 2009-2011
MACUHO Annual Conference 2004, 2006 Host Team Member
Recognition, Education & Connections Committee Co-Chair, 2002-2005
MACUHO Newsletter Managing Editor 2005

Regional Entry Level Institute (RELI)

Faculty - 2011, 2013, 2018
Host - 2014, 2018

New Jersey Council of Residential Educators (NJCORE)

Host Committee, 2012, 2014
Session Presenter, 2009, 2010, 2011, 2012, 2013, 2014

American College Personal Association (ACPA)

Member, 2003-2015

National Association of Student Personnel Administrators (NASPA)

Member, 2006-2023

Conferences

ACUHO-I: 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2023 / Living Learning Conference 2015
ACUHO-I State of the Profession: 2019
BIG TEN Senior Housing Officer Meeting: 2025, 2026
Institute of Curricular Approach: 2024
PAC 12 Housing Conference: 2016, 2023, 2024
MACUHO: 2001, 2002, 2003, 2004, 2005, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015
NJCORE: 2009, 2010, 2011, 2012, 2013, 2014, 2015 (Winter and Summer conferences)
AIMHO: 2016, 2019
NEACUHO: 2011, 2012, 2013
GLACUHO: 2006, 2007
ACPA: 2003, 2004, 2007, 2008, 2015, 2024
NASPA: 2006, 2007, 2008, 2010, 2015, 2016, 2019

Select Awards

2014 ACUHO-I Judy Spain Award Recipient
2005 MACUHO James Hurd Outstanding Service Award Recipient

Select Presentations

From Data to Decisions: The Power of Clear Visualizations, Roomcompact Webinar, 2026
Unglazed Storytelling, AIMHO 2016, Region Top 6
Truth Tellers: Move Up or Move On, MACUHO 2015, Regions Best
Pecha Kucha Session, "The Power of Introverts", ACPA 2015
Ignite 20/20, Pecha Kucha Session, "25th Mile", ACUHO-I 2014
Back to Basics, CHO Competencies and New Professional's Developments, ACUHO-I 2014
You Don't Know What You Don't Know, CHO Competencies for Mid-Level Professionals, ACUHO-I 2013
Young, Dumb and In-Charge, CHO Competencies for Young CHOs, ACUHO-I 2012
Recognizing the Staff Development Cycle, GLACUHO 2005, Region Top 10
Motivation and Management and You, MACUHO 2003
The Cycle of an RA: Exploring Development of an RA & Creating Effective Supervision Techniques, MACUHO 2003
Dealing with Culture Shock – Making the Adjustment to New Cultures and Re-entering the U.S., 2002, 2003

LGBTQ+ Sports Involvement

Sports Equality Foundation, Vice Chair, 2025-Present
Sports Equality Foundation, Board of Director, 2023-2025
National Gay Flag Football League, Hall of Fame Inductee, 2023
National Gay Flag Football League, Commissioner, 2020-2022
National Gay Flag Football League, Board Of Director, 2014-2022
New York Gay Flag Football Hall of Fame Inductee, 2020
New York Gay Flag Football League, Board of Directors, 2011-2015
2017 Compete Magazine, Molly Lenore Inspiring Athlete Award Winner