

Kerri Anna Smith

EDUCATION:

Doctor of Education (Ed.D) in Higher Education Leadership, August 2012

University of Arkansas, Fayetteville, AR

Dissertation: Perceptions of Skill Development in a Living-Learning First-Year Experience Program

Masters of Science in Applied Educational Psychology, April 2005

Northeastern University, Boston, MA

Concentration: College Student Development and Counseling

Bachelor of Arts, May 2003

College of the Holy Cross, Worcester, MA

PROFESSIONAL EXPERIENCE

Associate Director, Faculty Programs

New York University

January 2013-present

New York, NY

- Responsible for oversight of all living-learning programs and faculty engagement initiatives sponsored by the Office of Residential Life and Housing Services including: 30 Faculty Fellows-in-Residence, a Residential College, and 40 theme-based communities.
- Supervise one full-time Program Administrator and one Graduate Assistant who are responsible for the programmatic oversight of all faculty engagement initiatives.
- Responsible for the selection, training, supervision, and evaluation of approximately 40 Faculty Affiliates whose main responsibilities include the coordination of themed programming associated with first-year and upper-year Explorations living-learning communities and the Residential College.
- Assist the Executive Director of Residential Life with the selection, training, supervision, and evaluation of 30 Faculty-Fellows in Residence.
- Facilitate the annual process of approximately 3,000 applications for both first-year and upperclass living-learning communities including marketing, application review, and placement in collaboration with housing services staff.
- Manage a budget of over \$600,000 associated with faculty programs and faculty stipending and oversee purchasing support for programs facilitated in the living-learning communities.
- Serve as the central staff liaison to the department Technology, Operations & Innovation Committee and Vice-Chair to the division-wide Assessment Team; in the absence of a Director of Research and Assessment, served as co-facilitator of division-wide Assessment Team (Spring 2016, Spring – Fall 2018).
- Serve on the Division of Student Affairs Professional Development Committee specifically on sub-committees focused on Global Cultural Competencies & Language Initiatives and the facilitation of New Staff and Graduate Student orientations; during 2020-2021 academic year, served as Chair of the Committee.
- Serve as a member (2014-2016) and co-chair (2016-2024; 2025-present) of the planning committee for the Annual Student Affairs Conference at NYU, a regional conference that reaches more than 650 participants from over 80 institutions each year.
- Responsible for the oversight and administration of programmatic databases including Tableau, Qualtrics, Campus Labs, and StarRez for the department including serving on a committee to develop a system for tracking student attendance at events.
- Liaison with Office of Admissions on all open house and admitted student day programs including the coordination of room shows in first-year halls and presentations on Residential Life & Housing Services.
- Collaborated with an external consulting firm to develop marketing materials for the department including first-year housing guides, posters, and postcards for distribution to students, parents, and university staff and faculty.
- Served on university working groups focused on supporting first generation students and revitalizing the Martin Luther King, Jr. Scholars program specifically related to faculty engagement and research.
- Served as an Isolation/Quarantine Coordinator (Fall 2020-Fall 2021) and as a Manager for the Isolation Quarantine Call Center (Spring 2022) to support staff and students entering and existing isolation and quarantine on campus.
- Served on the search committees for a Central Assistant Director in Residential Life, Director of Residential Staff and Programs, and Program Administrator for the Center for Global Spiritual Life.
- Participated in a 2-week study tour sponsored by the University of Wisconsin – LaCrosse titled Student Affairs in a German Context that involved visiting universities in 4 cities in Germany in April 2013 (participant) and April 2015 (facilitator).

Assistant Director for Residence Education*University of Arkansas – Fayetteville****July 2010 – January 2013****Fayetteville, AR*

- Supervised five – six full-time Coordinators for Residence Education (CREs) who were responsible for the oversight of six residence halls with approximately 2,000 residents.
- Co-advised the Residents' Interhall Congress residence hall association including primarily working with a nine member executive board and a 50-member senate on leadership development and student governance issues.
- Responsible for budgetary oversight of approximately \$75,000 for leadership development programming, academic initiatives, and hall governments.
- Coordinated four Academic Learning Teams (ALTs) including the creation, planning, implementation, and evaluation of the communities as well as working with faculty and staff.
- Coordinated seven Thematic Learning Communities (TLCs) including the creation, planning, implementation, and evaluation of the communities as well as working with faculty and staff.
- Supervised one Faculty in Residence including the selection, training, evaluation and coordination of academic and social programming for on campus residents.
- Served as Campus Coordinator for the MAP-Works early alert retention program including training, implementation, assessment, and collaboration with Counselors in Residence, academic advising, and the International Students and Scholars office.
- Participated in an on-call rotation for a residential campus of 5,000 students including the main campus as well as an apartment complex and several Greek facilities.
- Served as a Division Supervisor for a three-day move-in for an area of 800 residents including coordination of resources, personnel, and oversight of the process each day.
- Managed the Lead Hogs program for approximately 300 on campus residents to serve as volunteers and assist with fall move in including the coordination of training sessions, meals, and programming.
- Coordinated the staffing of 16 orientation sessions for all University Housing presentations, tours, and information fairs in addition to training of orientation mentors on housing related material.
- Assisted in the recruitment, selection and training of Residence Education staff including Resident Assistants and full-time Coordinators for Residence Education.
- Served on various university-wide committees including the Living-Learning Steering Committee, the Academic Convocation Committee, the One Book, One Community Committee, the Division of Student Affairs Assessment Committee, the Welcome Week Committee, and the Homecoming Committee.
- Served on search committees for the Assistant Director of Parent and Family Programs, Friday Night Live Late Night Coordinator, Coordinator for Substance Abuse, and Assistant Director for Greek Life positions.
- Received StrengthsQuest Coaching certification (September 2010), Advisor Recognition and Training (ART) certification (December 2011) and FEMA ICS-100 Introduction to the Incident Command System for Higher Education (July 2011) certification.

Specialist for First-Year Academic Initiatives*University of Arkansas – Fayetteville****June 2008 – July 2010****Fayetteville, AR*

- Directed the CORE Connections Program for 500 first-year students including the creation, planning, implementation, and evaluation of the program.
- Directed the Faculty Associates Program including marketing to and recruitment of faculty, program planning and evaluation of the program.
- Recruited and trained 25 CORE Connections group leaders to facilitate three orientation group meetings at the start of the fall 2008 semester.
- Administered a Mini-Learning Grant Program for faculty interested in serving as faculty associates in the residence halls including evaluation of applications, implementation of programs, and distribution of funds.
- Responsible for the planning and implementation of House Calls, a programmatic initiative that connects first-year residents with faculty and staff in the students' living space.
- Responsible for the training of student and professional staff on departmental academic initiatives.
- Assisted in the creation and implementation of seven new living/learning communities.
- Served on a housing committee to create and implement a process for reserving classroom space in all residence halls.
- Assisted in arranging academic support initiatives for first-year residents.
- Organized academic recognition events for students, faculty and staff.
- Assisted in the recruitment, selection and training of Residence Education professional and student staff.

Assistant Director of Residence Life & Housing/Residence Director
Emmanuel College

August 2005 – June 2008
Boston, MA

- Supervised eight Resident Assistants in a co-ed building of 225 first-year students (July 2006 – June 2008).
- Supervised five Resident Assistants in two co-ed buildings of 250 upper-class students (2005 – 2006).
- Assumed additional responsibility of supervising two RAs and 60 upper-class students in a suite-style satellite location during the Spring 2007 semester.
- Participated in an on-call rotation for a residential campus of 1300 students including main campus and three satellite locations.
- Responsible for the planning and implementation of summer RA training, winter RA training and on-going in-service training for a staff of 39 Resident Assistants.
- Created, developed and implemented a First-Year Residential Experience (F.Y.R.E.) program for two first year residence halls including a focus on programming during the first six weeks and faculty involvement.
- Assisted with six summer First-Year and Transfer orientation sessions including room assignments for parents and students, Residence Life presentations and late night entertainment.
- Served on a campus-wide committee focused on the First-Year Experience with representatives from faculty, Registrars' Office, Campus Ministry and Student Activities & Leadership Development.
- Served on a Civility Task Force to create and implement a "Civility Week" on campus.
- Responsible for the assignment of 500 first-year and transfer students to on-campus residence halls.
- Facilitated hearings for conduct violations, assign appropriate sanctions and sanction follow-up.
- Interviewed, hired, trained and supervised an ACUHO-I summer intern.
- Assisted in the planning and coordination of Summer Conferencing including the selection and supervision of eight Summer Housing Assistants.
- Advised the Residence Hall Council (August 2006 – June 2008) and the Advancement of Conservative Ideas Among College Women (A.C.I.W.) organization (August 2005 – August 2006).
- Served as a chaperone for Alternate Spring Break trip to New Orleans, LA in March of 2007 and 2008.

TEACHING EXPERIENCE

Lead Instructor, Cohort Program

Summer 2024-present

College of Arts & Sciences, New York University

New York, NY

- COHRT-UA 10 15294 - Authoring Your NYU Story

Adjunct Faculty Member, Higher Education and Student Affairs

Spring 2014-present

Steinhardt School of Culture, Education & Human Development, New York University

New York, NY

- HPSE-GE 2004 – Budgeting in Higher Education
- HPSE-GE 2087 – Building & Maintaining Institutional Quality
- HPSE –GE 2093 Professional Seminar in Higher Education
- HPSE – GE 2097 Leadership in Higher Education
- HPSE – GE 2088 Research Techniques in Higher Education

Lecturer, Student Affairs Administration

August 2018 - present

College of Arts, Social Sciences & Humanities, University of Wisconsin - LaCrosse

Online

- SAA 825 – Finance & Budgeting
- SAA 705 – Higher Education Values, Philosophy & History
- SAA 865 - Strategic Planning & Managing Change

HONORS/AWARDS

Department of Residential Life & Housing Services Director's Award – New York University, *May 2019*

Division of Student Affairs Hallmark Award – New York University, *May 2018*

Give-a-Violet Award – New York University, *May 2016*

Department of Residential Life & Housing Services Hallmark Award, Quality Service – New York University, *May 2014*

The Office of Student Activities and Multicultural Programs Impact Award – Emmanuel College, *April 2007*

Outstanding Graduate Student Award in Practice Oriented Education - Northeastern University, *April 2005*

Presidential Service Award – College of the Holy Cross, *May 2003*

Exceptional Dedication to the Holy Cross Community, *April 2003*

PROFESSIONAL AFFILIATIONS

Association of College and University Housing Officers – International (ACUHO-I), Member, *July 2008-present*

- Faculty Member, James C. Grimm National Housing Training Institute, *July 2024, 2025*
- Associate Editor, Journal of College & University Housing, *January 2017-January 2023, October 2024 - present*

- Reviewer, *Journal of College & University Housing*, May 2014 – January 2017
- Student Affairs Administrators in Higher Education (NASPA) Member, December 2010 – 2020
- Program Reviewer, September 2010, 2011, 2012
- Massachusetts College Personnel Association (MCPA) Member, January 2006 – June 2008
- Regional Drive In Conference Planning Committee Member, November 2007 – February 2008
- Association of College Unions International (ACUI)
- Regional Conference Planning Committee Member, January – October 2004
 - Regional Conference presenter, October 2003
- National Orientation Directors Association (NODA) Member, January 2004 – January 2009
- Regional Conference Planning Committee Member, 2005
 - Regional Conference presenter, February 2004

PRESENTATIONS & PUBLICATIONS

- Smith, K., Badaszewski, P. & Sacco, J. (2025, June). *Spread the word: Publishing your academic writing*. Presentation at the annual ACUOH-I Campus Home Live conference, Columbus, OH.
- Smith, K. (2025, June). Collaboration is Hard Work: Faculty and Residential Life Partnerships. Presentation at the annual ACUOH-I Campus Home Live conference, Columbus, OH.
- Smith, K. (2025, June). *Exploring the Keys to Successful Faculty/Staff Partnerships*. Presentation at the annual ACUOH-I Campus Home Live conference, Columbus, OH.
- Smith, K., Buljina, A., Cook, S., O'Donoghue, G., & Richardson, A. (2024, October). *Exploring the Keys to Successful Faculty/Staff Partnerships*. Presented at ACUHO-I's Academic Initiatives Conference, Portland, WA.
- Smith, K. (2024, October). *Telling Our Story: The Power of Assessment and Academic Initiatives*. Invited pre-conference presenter at ACUHO-I's Academic Initiatives Conference, Portland, WA.
- Smith, K. (2019, August). *Assessment strategies in higher education*. Invited presenter at the NEACUHO Toolkit, New York, NY.
- Smith, K., & Baier, K. (2018, November). *Identifying effective practices for student/faculty engagement in residence halls*. Workshop presented at the annual Residential College Symposium, Norman, OK.
- Smith, K., Baron, M., Lopez, D., & McGrath, W. (2018, July). *Building Better Bridges: Problem Solving Through Collaboration*. Workshop presented at the annual ACUHO-I convention, Denver, CO.
- Smith, K., Baier, K., Ralph, M. & Spector, D. (2017, October). *Making connections: The FFIR program at NYU*. Showcase presented at the annual ACUHO-I Living/Learning Programs Conference, Atlanta, GA.
- Smith, K., & Baier, K. (2016, October). *Identifying effective practices for student/faculty engagement in residence halls*. Workshop presented at the annual ACUHO-I Living/Learning Programs Conference, Scottsdale, AZ.
- Smith, K. & Baier, K. (2016, July). *Identifying effective practices for student/faculty engagement in residence halls*. Workshop presented at the annual ACUHO-I convention, Seattle, WA.
- Smith, K., Baier, K., Lendof, D. & Marquez, Y. (2015, February). *So you think you want a doctorate? Lessons learned along the way*. Panel presentation at the annual NYU Student Affairs Conference, New York, NY.
- Smith, K. & Meno, C. (2014, June). *Collaboration is hard work: Faculty and residential life partnerships*. Roundtable discussion presented at the annual ACUHO-I convention, Washington, DC.
- Smith, K., Meno, C., Guokas, A. & Youngerman, E. (2013, October). *Good, bad, and the ugly: Revisiting the residential college model*. Workshop presented at the annual ACUHO-I Living/Learning Programs Conference, Providence, RI.
- Smith, K., Dent, M. & Meno, C. (2013, October). *The fab five: Faculty embedded programs at NYU*. Workshop presented at the annual ACUHO-I Living/Learning Programs Conference, Providence, RI.
- Vianden, J. & Smith, K. (2011). Unfamiliar territory: Faculty discomfort about interactions with students during out-of class academic initiatives. *CSPA-NYS Journal of Student Affairs*, 11(2), 27-46.
- Smith, K. & Statton-Brooks, T. (2001, December). StrengthsQuest Developmental Framework. Workshop presented at the University of Arkansas Division of Student Affairs StrengthsQuest half-day conference, Fayetteville, AR.
- Smith, K. & Breffle, J. (2011, October). *Creating a self-sustaining living-learning culture at your institution*. Workshop presented at the annual ACUHO-I Living/Learning Programs Conference, Orlando, FL.
- Smith, K., Beal, A. & Breffle, J. (2011, May). *Things nobody told me*. Workshop presented at the annual conference for National Association of College and University Residence Halls (NACURH), Macombe, IL.
- Smith, K. & Vianden, J. (2009, October). *"It's about the students": Understanding faculty engagement in residential education at research institutions*. Research presented at the annual ACUHO-I Living/Learning Programs Conference, Columbus, OH.
- Smith, K., Pinto, T. & Fassenella, T. (2009, March). *Taking that next step: How to find the perfect SECOND job*. Workshop presented at the annual convention of Association of College Personnel Administrators (ACPA), Metro DC.
- Smith, K., Pinto, T. & Fassenella, T. (2009, March). *Cheer-up emo kid! Working with the new, emotional student*. Roundtable discussion presented at the annual convention of the Association of College Personnel

Administrators (ACPA), Metro DC.

Smith, K. & Miller, M. (2004, February). *Been there, done that, now what?* Workshop presented at the regional conference of National Orientation Directors Association (NODA), Springfield, MA.

Smith, K. & Coffin, D. (2003, October). *Making the transition from undergraduate to graduate school.* Workshop presented at the regional conference of Association of College Unions International (ACUI), Worcester, MA.

SERVICE EXPERIENCE

Docent, Three Village Historical Society